

KB-ABLE WEB TRADING DERIVATIVE USER GUIDE

HN, 04 - 2020



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I. INTRODUCTION

1. Goal

This document is used to guide members of KBSV about the Web-trading derivative KB-ABLE

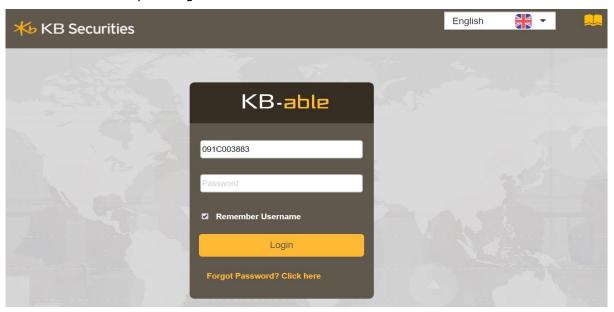
2. General description

This document describes online trading derivative functions working on KB-ABLE Channel.

II. USER ACCOUNT

1. Login to the system

- Access this link: "kbable.kbsec.com.vn"
- Access this system login screen:



Enter information:

- > **Username**: Customers' trading accounts at KBSV.
- ➤ **Password**: Customers' account login password.
- **Remember username**: Remembering customers' usernames for the following login.
- After entering both Username and Password, click Enter or Click button Login

Login success: appear the screen to use for both Derivative and Stock



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> To go web trading online derivative: after **Login**, Customer choose Derivate sub-account (DS).



2. Forget Password

Description: Customers who forget their login password could reset the passwords on KB-ABLE system.

Step 1. Click Forget Password? Click here on the system login screen



Step 2. Enter the following information:

- > Username: Customers' trading account number.
- > ID/Passport No: Customers' ID number or Passport number.
- > Mobile: Registered phone number for receiving notification.
- > Email: Registered email for receiving notification.

Reset Password	×
091C	
ID/ Passport No	
Mobile	
Email	
Confirm	

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Step 3. Click button Confirm

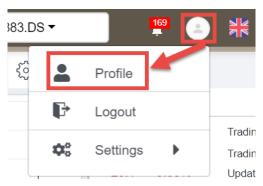


When the request is successful, the system will show a notification and send a new login password via email and SMS for customers.

Account information 3.

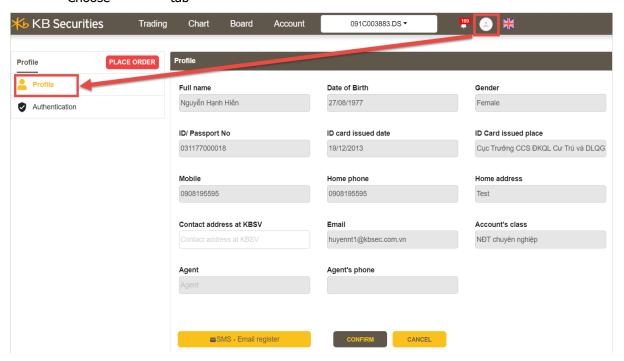
Customers could see and change logging in account information by:

Choosing from



3.1. Account information

- Choose - Profile tab

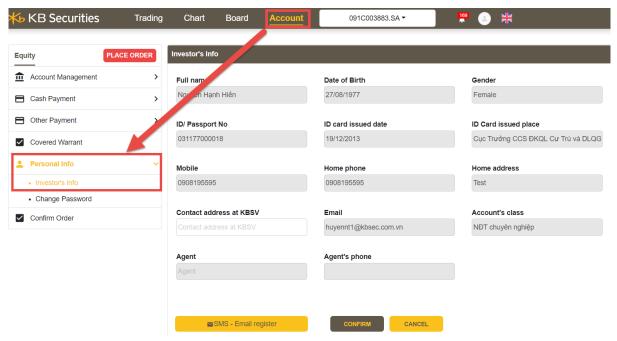


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- Or on Account tab, choose Personal Info/ Investor's Info

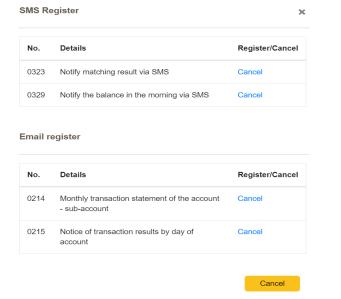


> Customers could only change information of address at

Contact address at KBSV

Contact address at KBSV

➤ Customers could cancel registered SMS or Email at SMS - Email register



Click Cancel undesired SMS or Email from KBSV
 Click CONFIRM to complete.

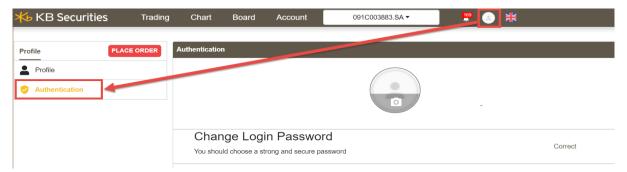
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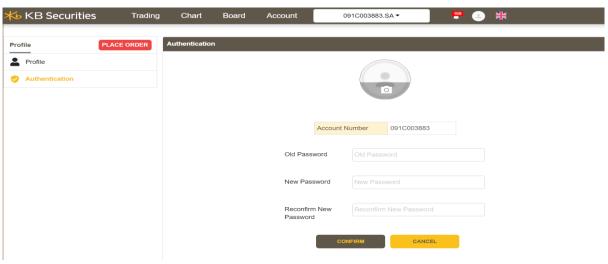


3.2. Change password

Choose Authentication tab



- Choosing Correct will appear account authentication screen

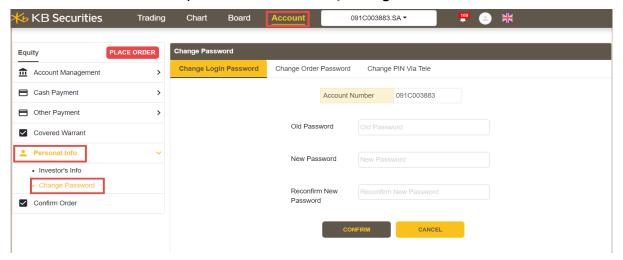


Old Password

- > Enter old password being used
- > Enter new password wanted to be changed
- ➤ Re-enter the new password Reconfirm New Password
- > Click CONFIRM to accomplish changing the password or CANCEL to remain the old password

New Password

Or on Account tab, choose Personal Info/ Change Password



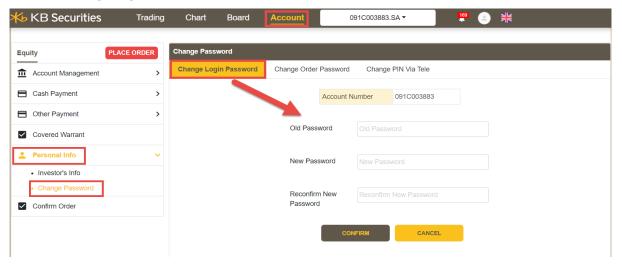
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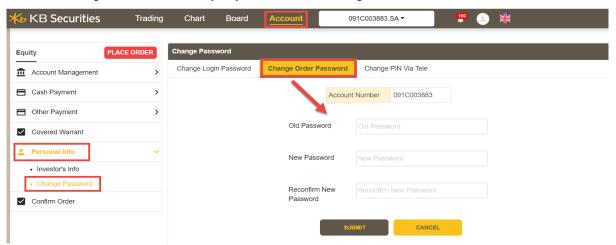
Changing password includes: Change Login Password, Change Order Password and Change PIN Via Tele

Change Login Password



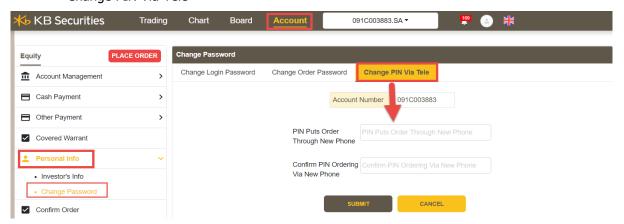
Enter information of the old password, the new password and the reconfirmed new password and click to accomplish changing login password.

- Change Order Password (PIN) - for accounts using PIN



Enter information of the old password, the new password and the reconfirmed new password and click to accomplish changing login password.

- Change PIN Via Tele



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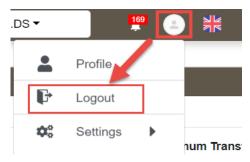
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Enter the PIN puts order through new phone, confirmed PIM ordering via new phone and click submit to accomplish changing PIN via Tele

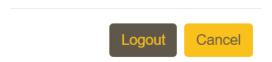
4. Logout

Step 1. Choosing from



Step 2. Appear a logout confirmation message

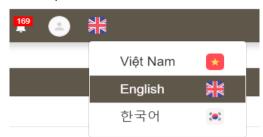
Are you sure?



Step 3. Click Cancel to stay and continue using the web or Logout to exit the web

5. Change Language

- On Menu bar, click on symbol to show other available languages:



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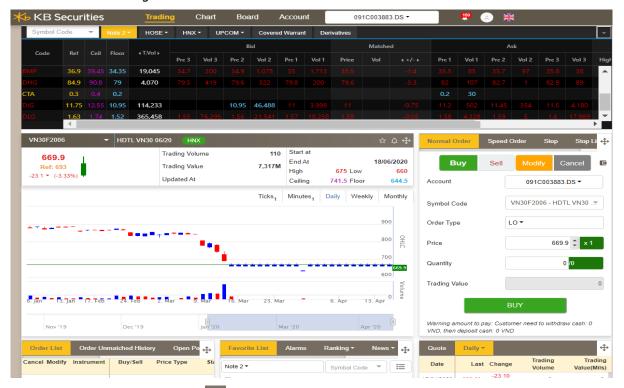
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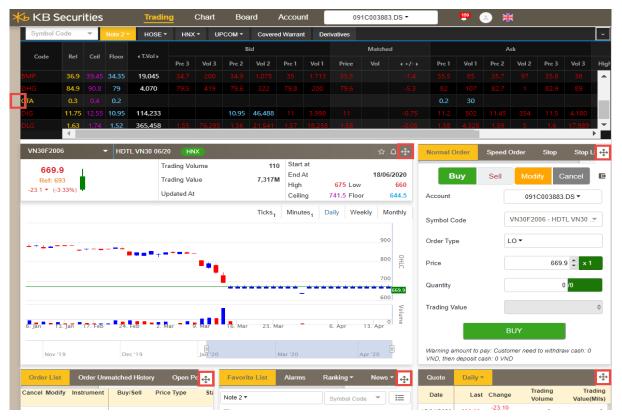
III. INTERFACE OVERVIEW

1. Trading Tab

The interface of trading tab



Customers could use the symbol at the corner of each tab by dragging to organize and move the tabs in a desired order.



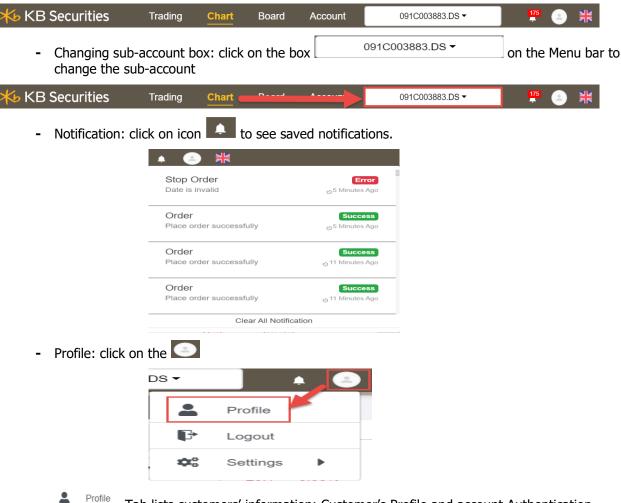
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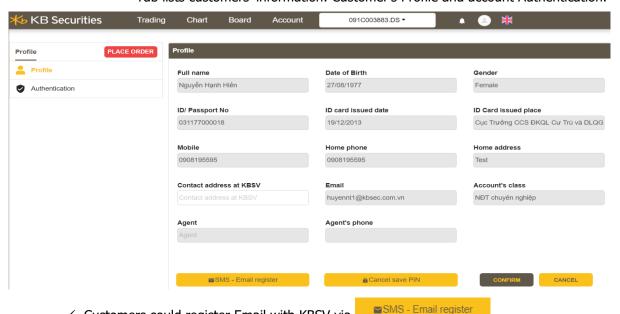
The interface comprises 8 main components:

1.1. Menu bar

Including: Trading, Chart, Board, Account, Profile and Language



- Tab lists customers' information: Customer's Profile and account Authentication.



✓ Customers could register Email with KBSV via

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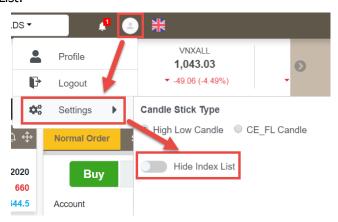
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1.2. Index List



Choose Hide Index List:

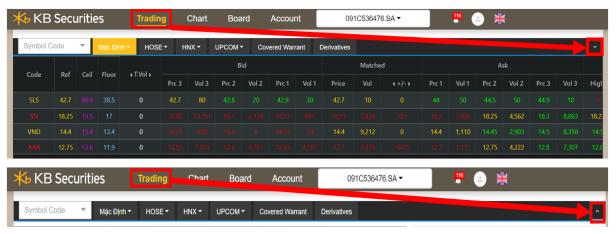


1.3. Board

Including board: HOSE, HNX, UPCOM, Covered Warrant, Derivatives



- Customers could choose or to hide or to show the board



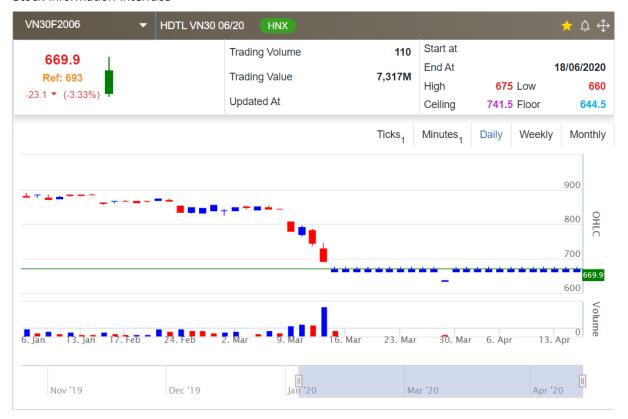
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1.4. Stocks Settings, Alarms and Favorite List

Stock information interface



Choose a stock code



When customers choose a stock code on this information tab, the stock code will automatically fill in its code in the order form and show a chart on the Chart tab.

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* Alarm settings

Click on at the top of the tab to set conditional alarms for chosen stock code.



Enter alarmed price or change rate and alarm options and click

Add New



Or drag the green line on the chart, move up and down to pick a desired price, the system will automatically update the change rate.

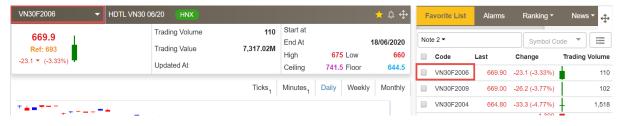


Succeeded alarm set up will pop up a notification and the new alarm will appear on "Alarms" tab



❖ Favorite List

Click on to pick chosen stock code into a Favorite List



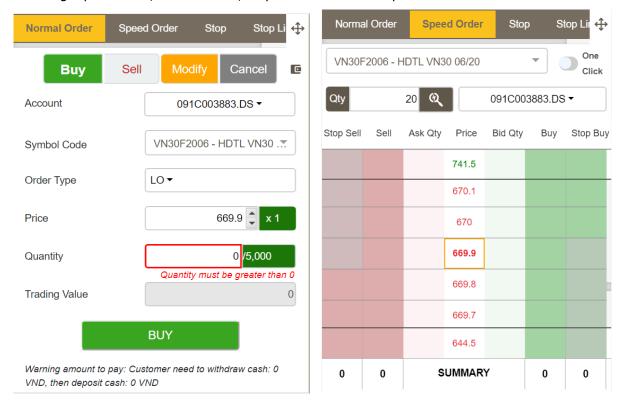
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1.5. Order form

Including: Speed Order, Normal Order, Stop Order and Limit Stop Order.



1.6. Searching tab

Including: Order List, Wait To Match, Match Order List, Open Positions, Closed Positions, Stop Order History, Cash Balance, and Confirm Order.



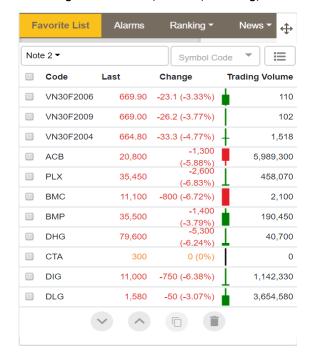
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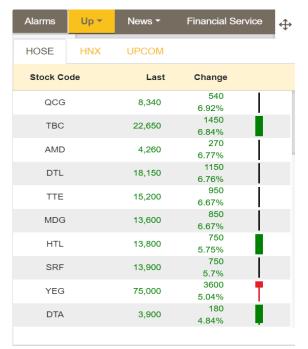
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1.7. Favorite List, Alarms and Ranking tab

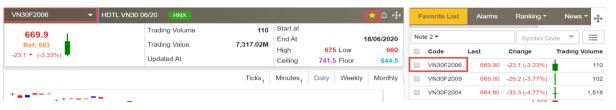
Including: Favorite List, Alarms, Ranking, News and Financial Services.



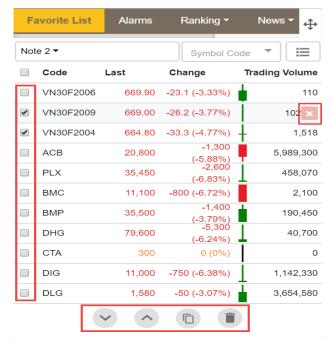


* Favorite List:

Enter the stock code at Symbol Code to bring it into the favorite list



Organize, copy and delete favorite list:



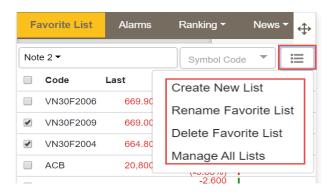
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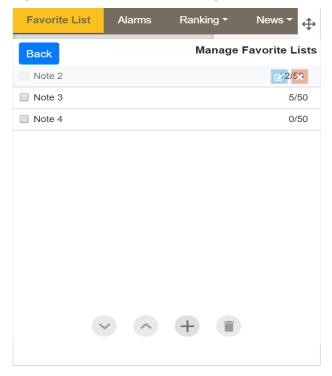


- ✓ Tick the to choose a symbol
- ✓ Click to move the symbol to the bottom of the list
- ✓ Click to move the symbol to the top of the list or drag up and down the symbol code
- ✓ Click to copy the symbol code to a different favorite list
- ✓ Click to delete the symbol code or click

Manage Favorite List



- ✓ Click to appear Create New List, Rename Favorite List, Delete Favorite List and Manage All Lists.
- ✓ Click Manage All Lists to access the Manage Favorite Lists



- ✓ Click the to select a List
- ✓ Click of to move the List to the bottom
- ✓ Click to move the List to the top or drag up and down the List.
- ✓ Click

 to add new Lists
- ✓ Click to delete the List or click

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- ❖ Alarms
- In the Alarms tab



- Choose a stock code and click or to change the condition for the alarms. Click or accomplish.

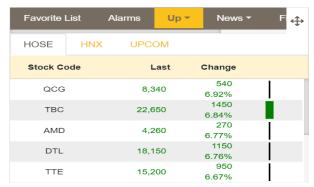


- Click K to delete the Alarm



* Ranking:

Stock is ranked up or down according to different stock exchanges.



❖ News:

Including: Symbol News, Favorite News and Market News



- Symbol News: news of the stock code
- Favorite News: news related to stocks code in the Favorite List
- Market News: market related news

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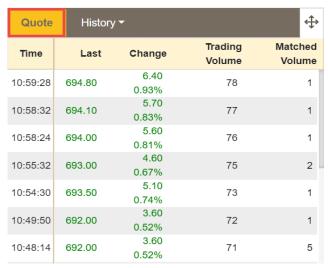
❖ Financial Services:

Financial services information of KBSV: Margin list and Margin rate.



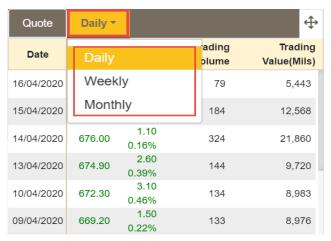
1.8. Quote, History and Foreigner tab

Quote: shows stock codes' matched information on the market during the day including: Time, Last, Change, Trading Volume and Matched Volume.



History:

Indicates trading history of the stock code including: Date, Last, Change, Trading Volume and Trading Value by days, weeks and months.



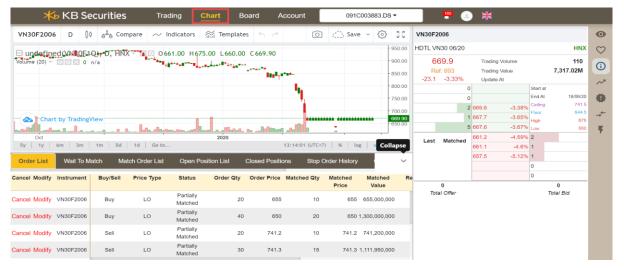
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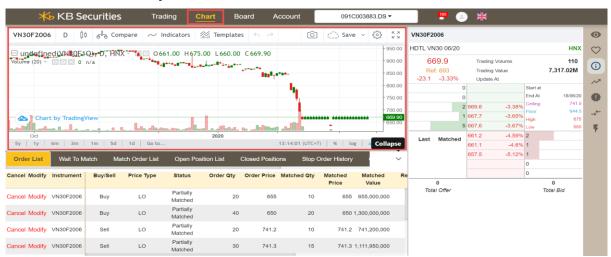


2. Chart Tab

2.1. Interface

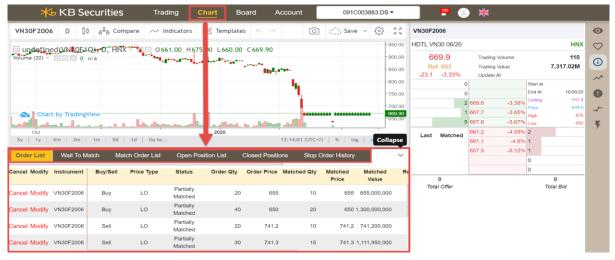


2.2. Chart of a symbol code



2.3. Search tab

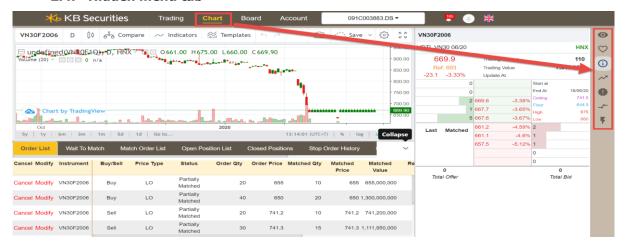
Including: Order List, Wait To Match, Match Order List, Open Position List, Closed Positions, Stop Order History, Cash Balance, and Confirm Order.



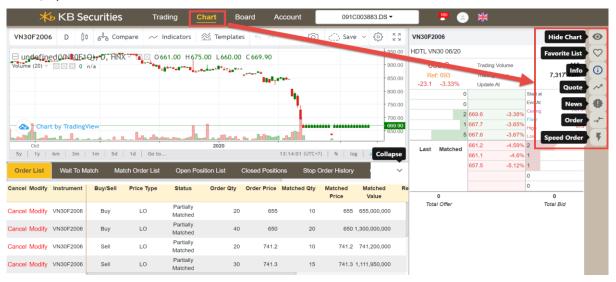
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2.4. Hidden menu tab



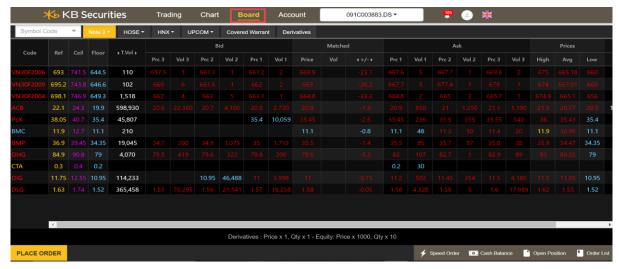
Including symbols: when click symbols to showing forms: Hide Chart; Favorite List; Info; Quote; News; Order; Speed order:



3. Board Tab

3.1. Interface

Including: Mặc định, HOSE, HNX, UPCOM, Covered Warrant and Derivatives

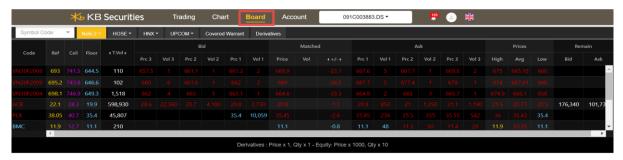


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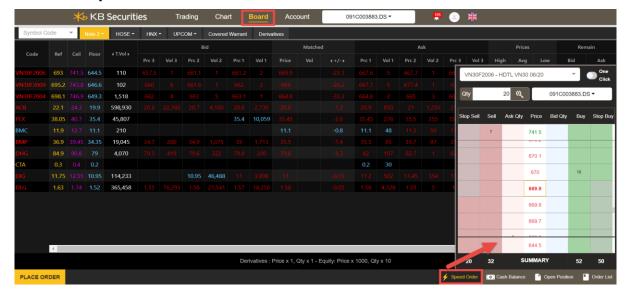


3.2. Normal Order form on Board tab

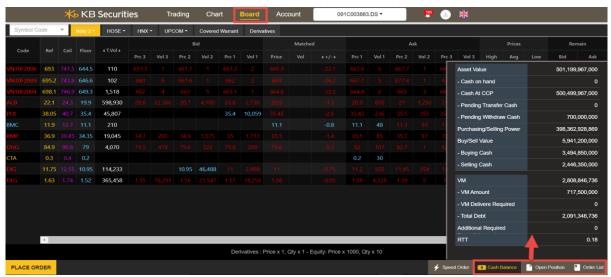




3.3. Speed Order form on Board tab



3.4. Cash Balance, Open Positions and Order List



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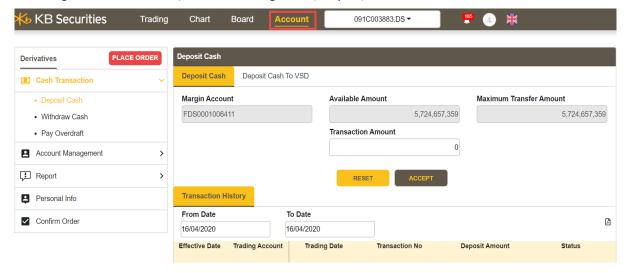
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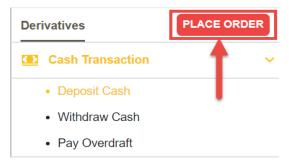
4. Account Tab

4.1. Interface

Including: Cash Transaction, Account Management, Report, and Personal Info and Confirm Order:

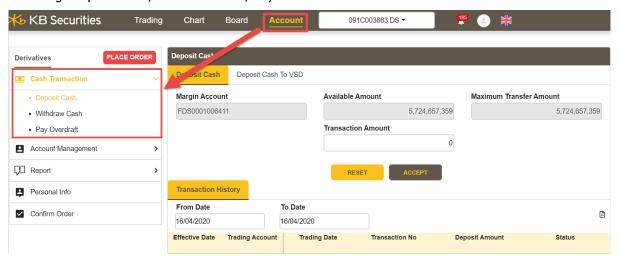


4.2. Place Order on Account tab



4.3. Cast Transaction

Including: Deposit Cash, Withdraw Cash, Pay Overdraft



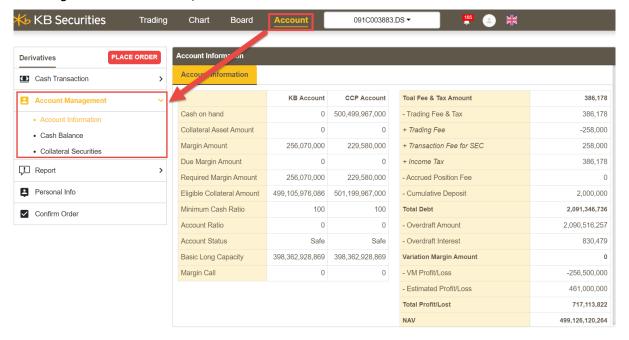
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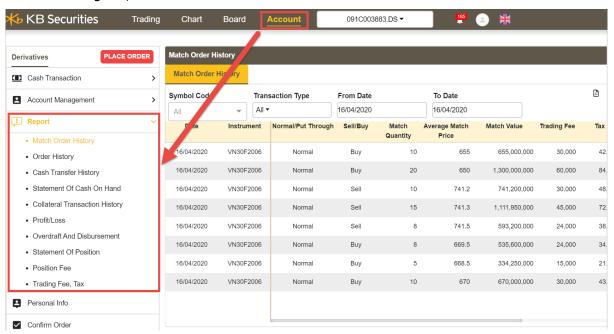
4.4. Account Management

Including Account Information, Cash Balance and Collateral Securities



4.5. Report

Including: Match Order History, Order History, Cash Transfer History, Statement of Cash On Hand, Collateral Transaction History, Profit/Loss, Overdraft and Disbursement, Statement of Position, Position Fee and Trading Fee, Tax.

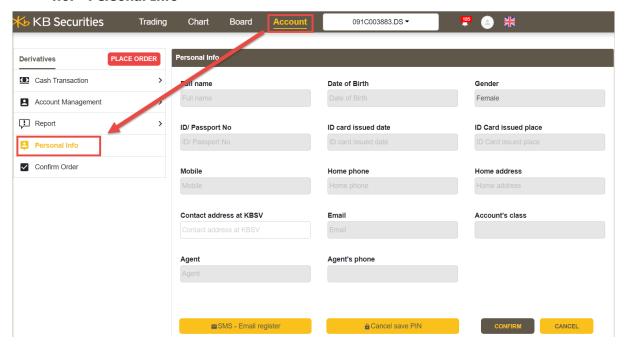


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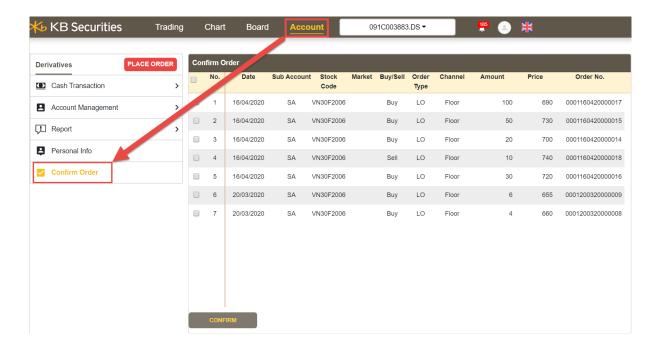
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4.6. Personal Info



4.7. Confirm Order



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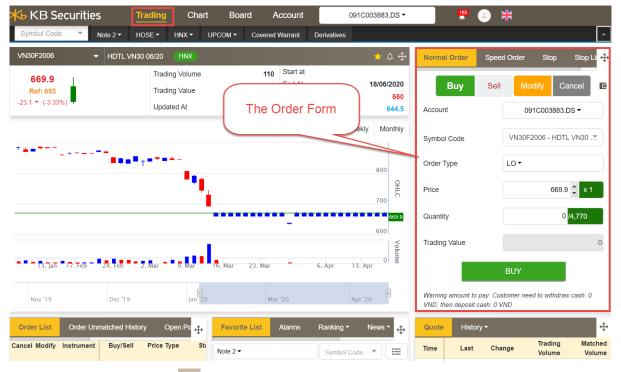
IV. FUNCTIONS DETAILS

1. Buy/Sell Normal Order

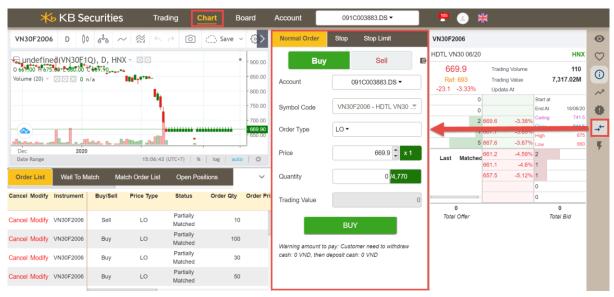
1.1. Place order

Customers could place normal order on tabs including:

- Transaction tab



- Chart tab: click on to view the order form:

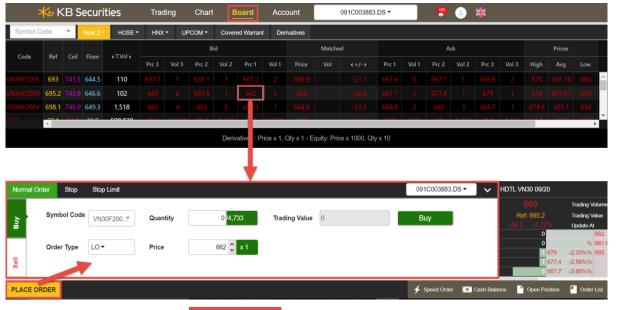


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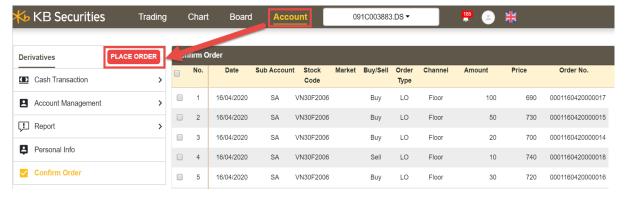
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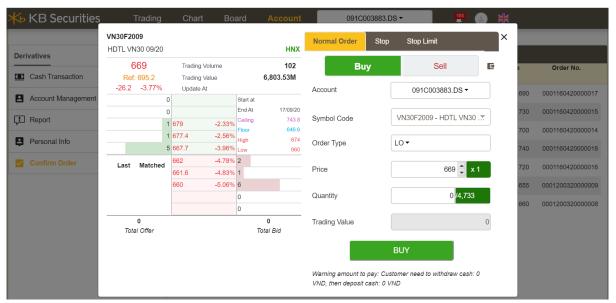
- Board tab: click on the symbol code on the board or the PLACE ORDER button



- Account tab: click on PLACE ORDER



Ordering screen appears



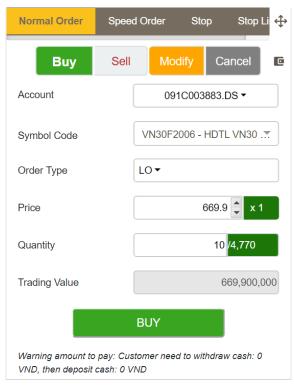
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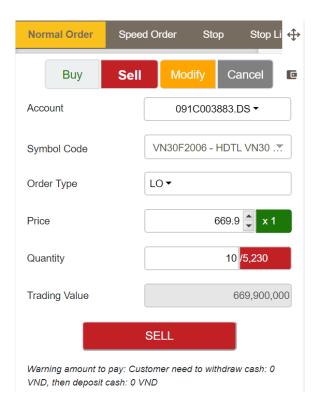
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❖ Instructions to place an order

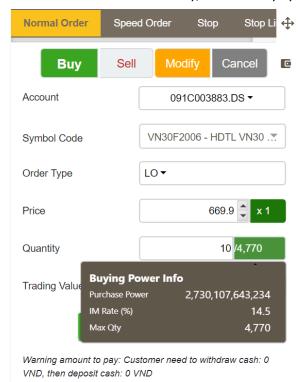
- Step 1. Choose a sub-account for placing order
- Step 2. Choose a symbol code for placing order
- Step 3. Choose an order type from Combo box:

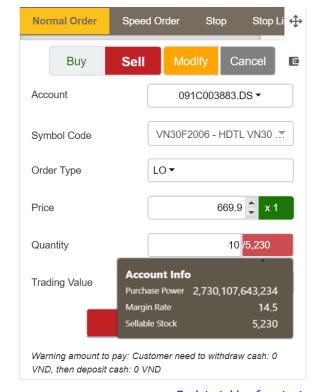




Step 4. Enter Price and Quantity

> Information of Buy/Sell Order by symbol code





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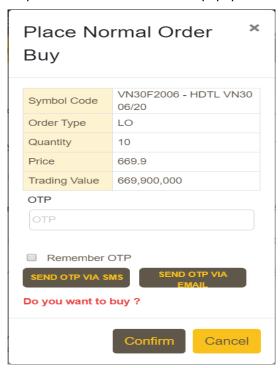
- > Quantity: 2 ways to enter quantity:
 - o Fill in the number
 - Using the recommendation box from the system

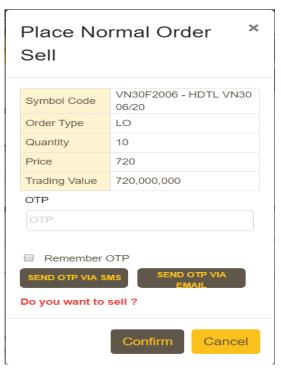
Quantity			10 /4,770			
1	2	3	4	5	6	7
8	9	10	15	20	25	30
35	40	45	50	75	100	150
200	250	300	350	400	450	500

Quantity			10 /5,230			
1	2	3	4	5	6	7
8	9	10	15	20	25	30
35	40	45	50	75	100	150
200	250	300	350	400	450	500

- ➤ Price: 2 ways to enter price:
 - o Fill in the number
 - From the price filled by the system, using a icon to increase or decrease the order price by the price tick set by each stock exchange.
- > Trading value: value of the order

Step 5. Click BUY or SELL to popup a confirmation form





Step 6. Enter PIN or OTP and select Confirm to place the order or Cancel to cancel the order. If the order is placed successfully, a notification will appear:



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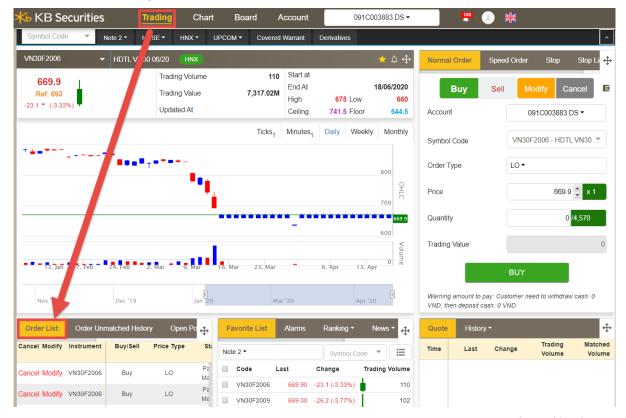


1.2. Modify order

- Customers could modify normal order on Trading tab and Order List (which is on Trading Tab, Chart tab and Board tab)
 - Trading tab: choose the Order section:



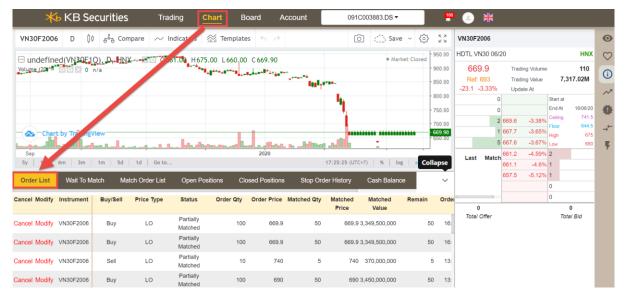
- At Order List on Trading, Chart and Board tab:
 - Trading tab



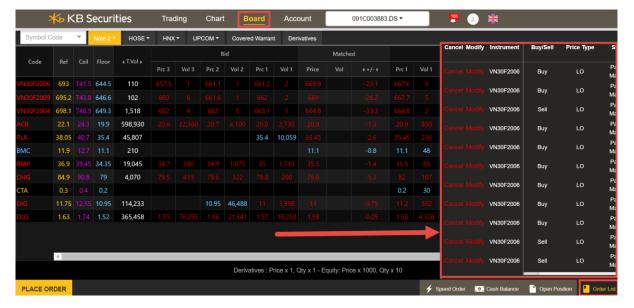
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Chart tab



Board tab



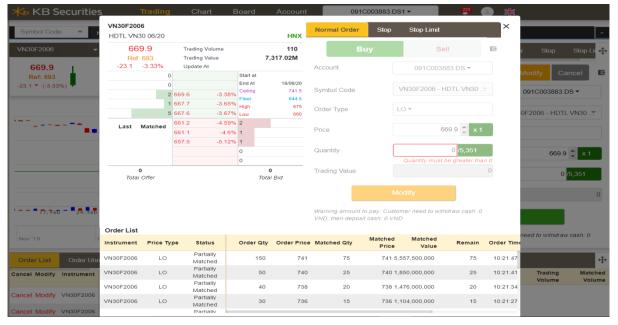
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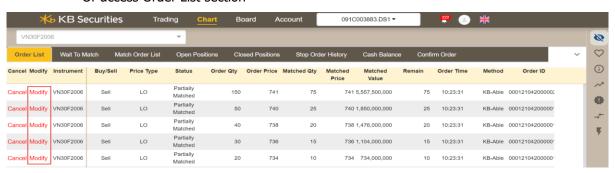


- Instruction to modify LO order

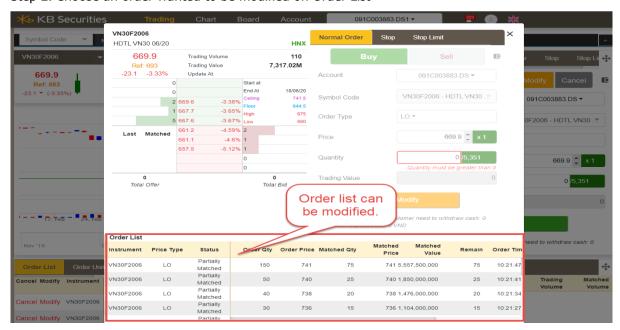
Step 1. Click Modify on Order box on trading tab to show edit screen.



✓ Or access Order List section



Step 2. Choose an order wanted to be modified on Order List

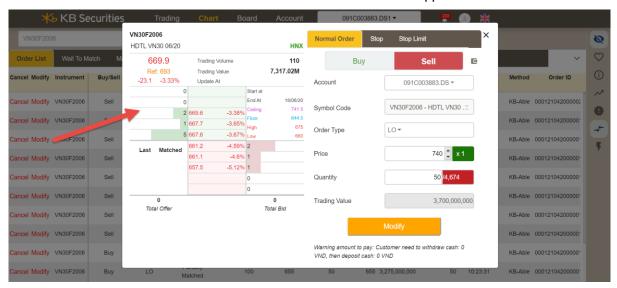


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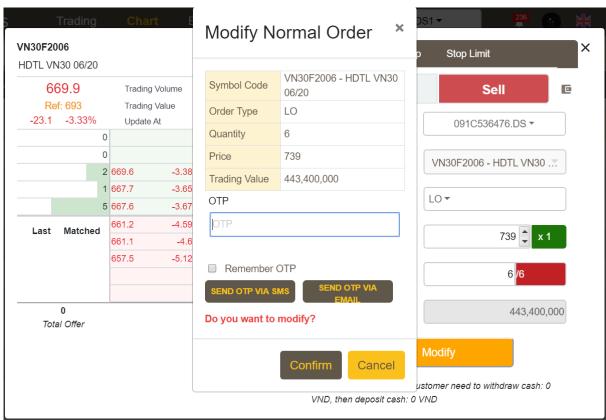
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Or search for the order wanted to be modified and then click Modify to appear the edit screen

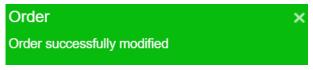


Step 3. Change a desired price and quantity and click to popup a confirmation form.



Step 4. After entering the PIN/OTP, click on Confirm to modify the order or Cancel to cancel the order being modified.

Step 5. If it succeeds, a message will appear:



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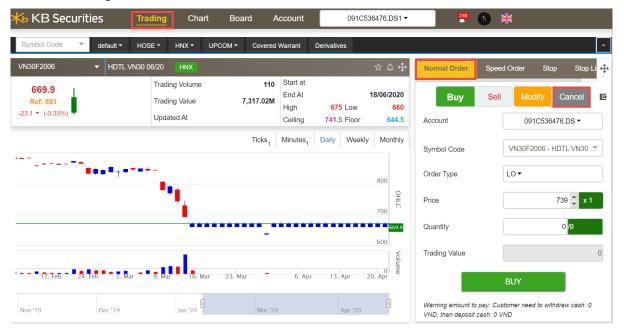
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1.3. Cancel orders

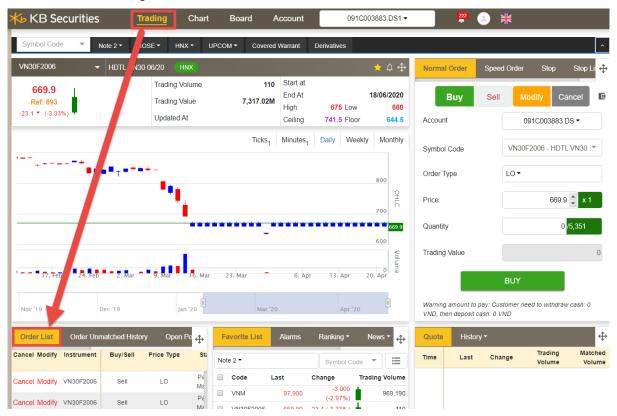
Customers could cancel existed normal order on Trading tab and Order List (which is on Trading tab, Chart tab and Board tab)

- Trading tab: choose Order section:



Or from Order List on Trading, Chart and Board tab:

Trading tab



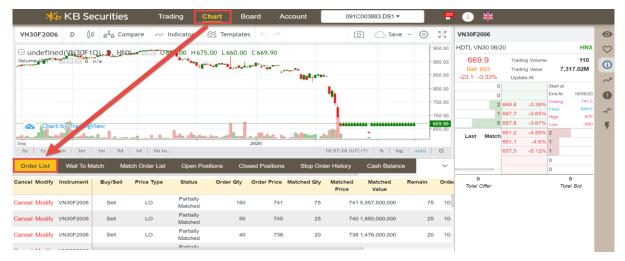
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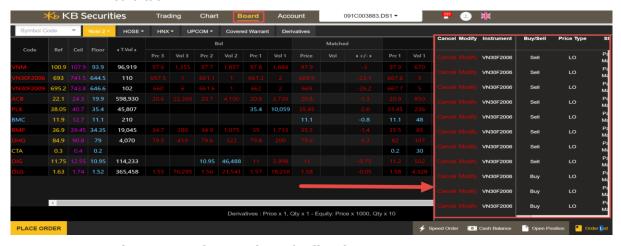
KB-ABLE USER GUIDE



Chart tab

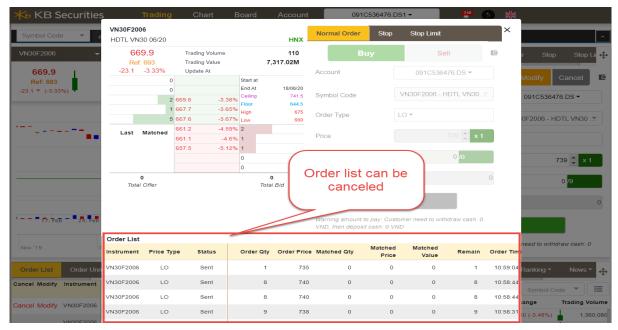


♣ Board tab:



- Instruction to cancel Normal Buy/Sell order:

Step 1. Click Cancel on the Order box on trading tab to show cancel screen

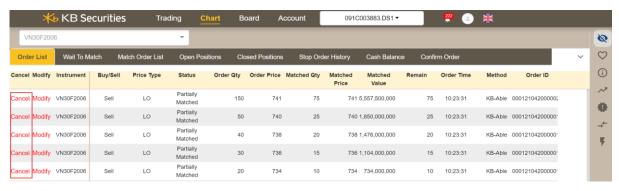


Back to table of contents

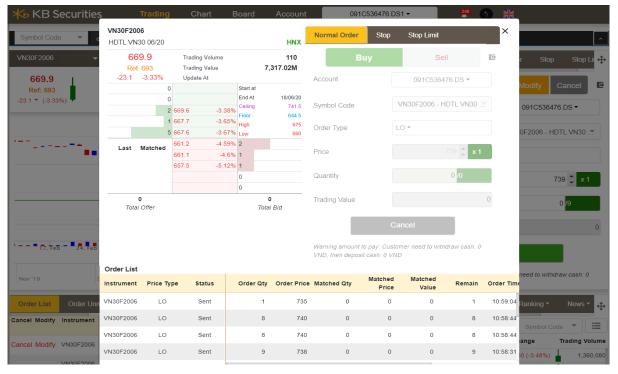
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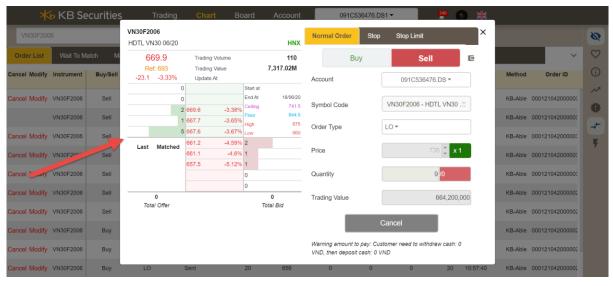
✓ Or access the Order List section



Step 2. Choose an order wanted to be canceled on Order List



Or search for the order wanted to be canceled and then click to appear the cancel screen

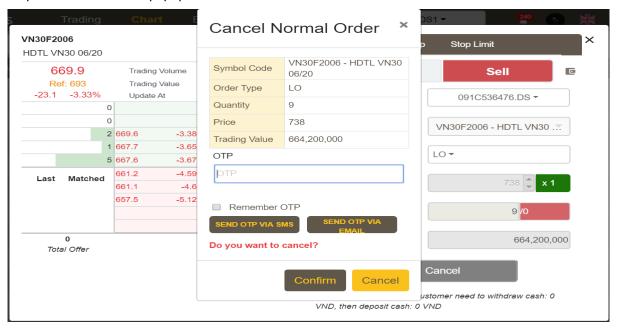


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Step 3. Click Cancel to popup a confirmation form:



Step 4. After entering the PIN/OTP, click on Confirm to cancel the order or Cancel to cancel the order being canceled

Step 5. If it succeeds, a message will appear:

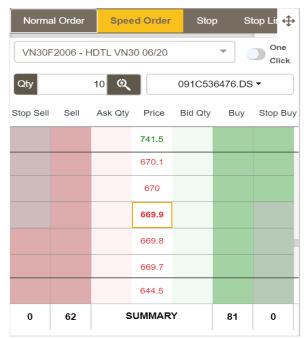


2. Speed Order

2.1. Place order

Customers could place speed order on tabs such as: Trading, Chart and Board

Trading tab

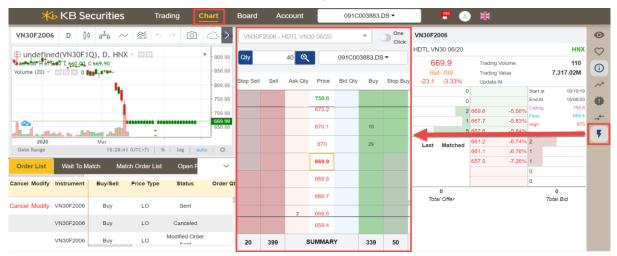


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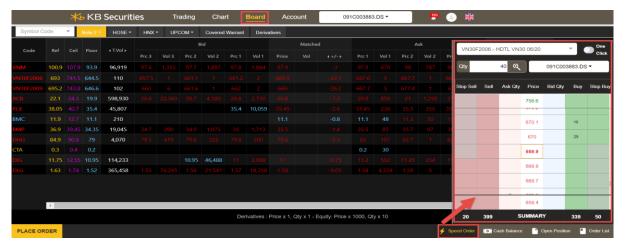
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♣ Chart tab: Click on to show the Speed Order form

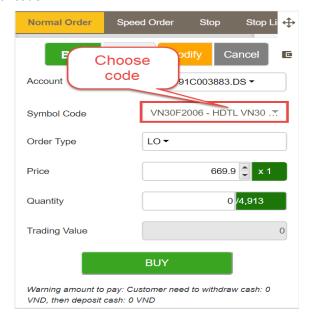


♣ Board tab:



Instructions to place Speed Order and Speed Stop Order

Step 1. Choose a symbol code



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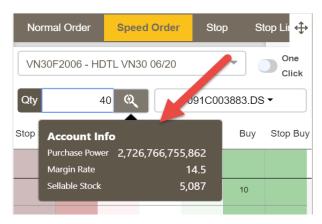


Step 2: 2 ways to enter the quantity:

- > Fill in the number
- Using the recommendation box from the system



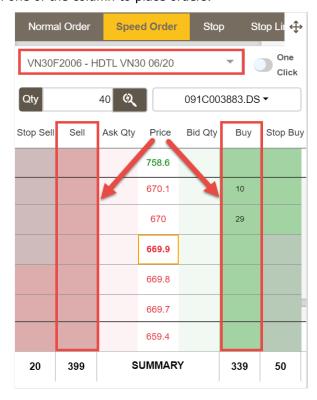
Account information



Step 4. Click on the Buy/Sell column with a chosen price to place speed order

* LO Speed Order

> Click on one of the column to place orders:

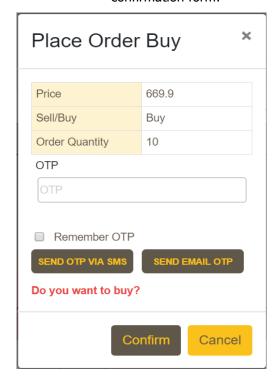


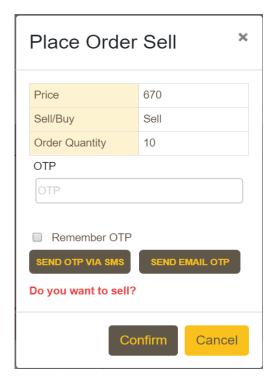
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> After choosing a price, click on Buy/Sell columns with a chosen price and it will appear a confirmation form:

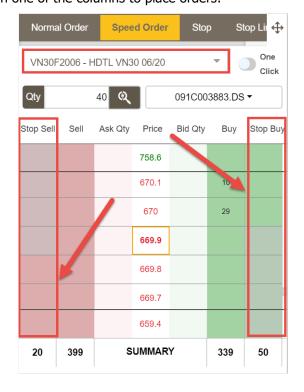




❖ Speed Stop Order:

After choosing a price, click on Buy/Sell columns with a chosen price and it will appear a confirmation form:

> Click on one of the columns to place orders:

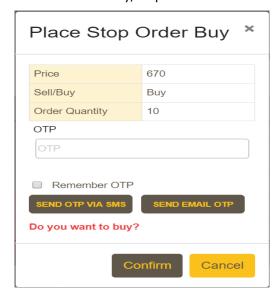


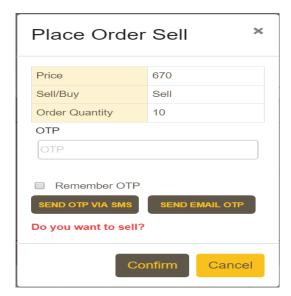
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After choosing a price, click on a row with a chosen price to place the orders at Stop Buy/Stop Sell column and it will appear a confirmation form:





- > Enter PIN/OTP and choose Confirm to place the order or Cancel to cancel the order being placed.
- > If it succeeds, the system will generate a notification message:





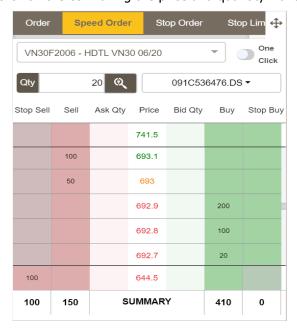
2.2. Modify Speed Order

Modify LO Speed Order

Customers could edit Speed Order on **Trading** tab and Order List (which is on **Trading** tab, Chart tab and Board tab)

Customers could perform modifying on the Speed Order screen by:

Step 1. On the screen, click on the cell having the price and quantity wanted to be modified.

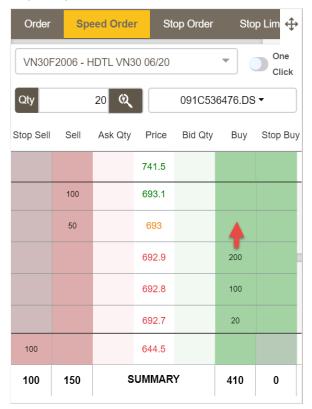


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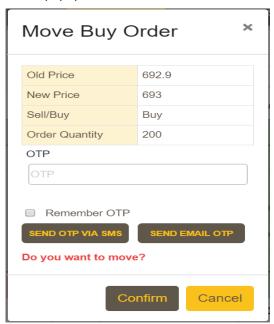
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Step 2. Drag and move the quantity on the cell to a desired cell.



Step 3. A confirmation form will popup:



Step 4. Enter PIN/OTP and choose Confirm to move the order or Cancel to cancel the order being edited.



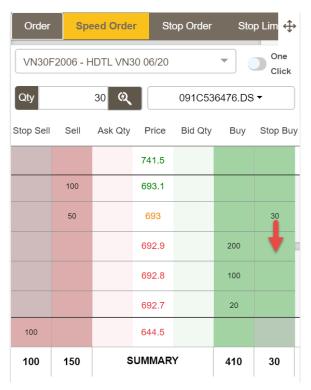
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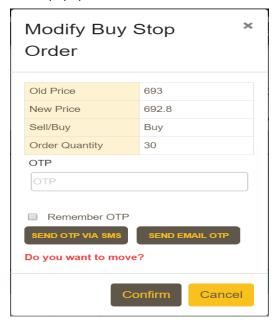


Modify Speed Stop Order

Step 1. On the Speed Order screen, click on the Stop Buy/Sell wanted to be edited and drag it to the Desired cell



Step 2. A confirmation form will popup



Step 3. Enter PIN/OTP and choose Confirm to modify the order or Cancel to cancel the order being edited. If it succeeds, a notification message will appear:



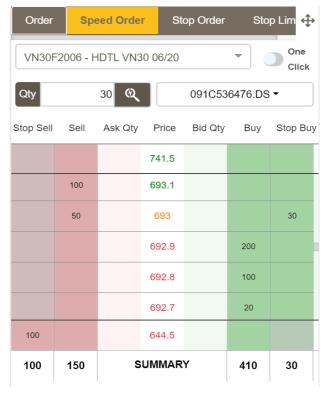
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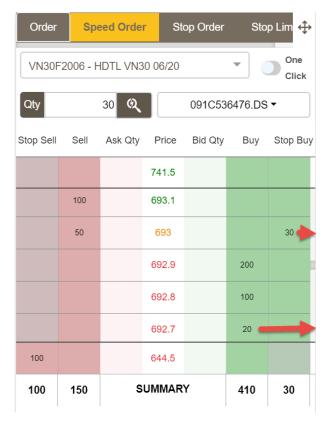


2.3. Cancel Speed Order

- Customers could cancel existed Speed Order on Speed Order screen:



Step 1. Click on the cell with the price wanted to be canceled and drag it out of the screen to cancel The order

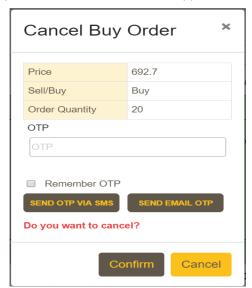


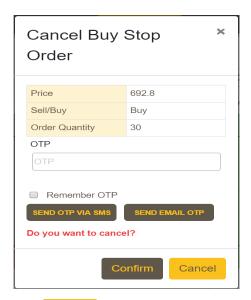
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Step 2. A confirmation form will appear for each order type





Step 3. Enter PIN/OTP and choose Confirm to cancel the order or Cancel to cancel the order being canceled. If it succeeds, a notification message will appear:





3. Stop Order and Limit Stop Order

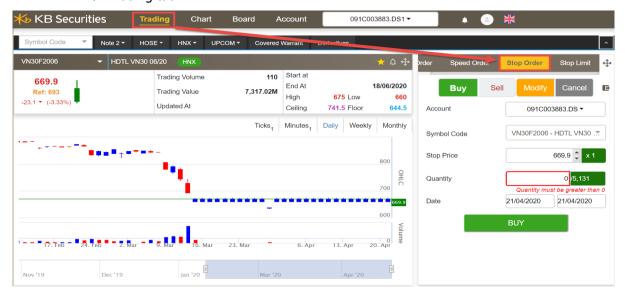
3.1. Place order

Stop order

Is a type of order that has matching principal resemble market price order, however, it can only be activated when the market price reach the stop price. Activated order is pushing 1 market price order into the system. The matching principal is triggered according to the normal matching rule.

Customers could place stop order on the Stop Order form on tabs such as: Trading, Chart, Board and Account tab.

Trading tab

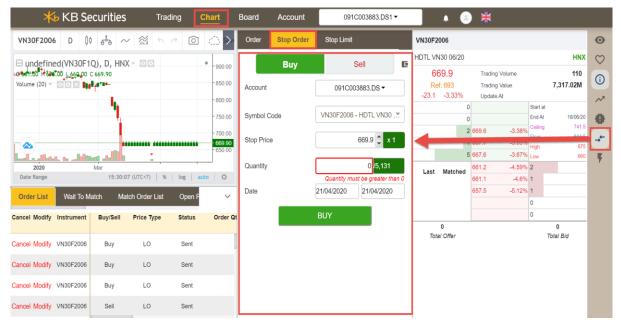


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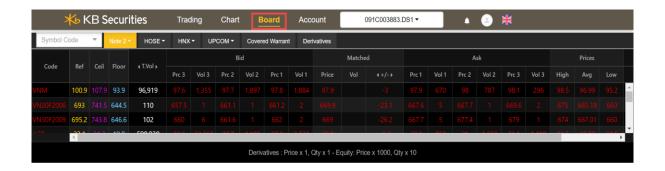


♣ Chart tab: click ➡ to show the stop order form



Board tab

Click on PLACE ORDER to show the order form and then select Stop Order to show the stop order form





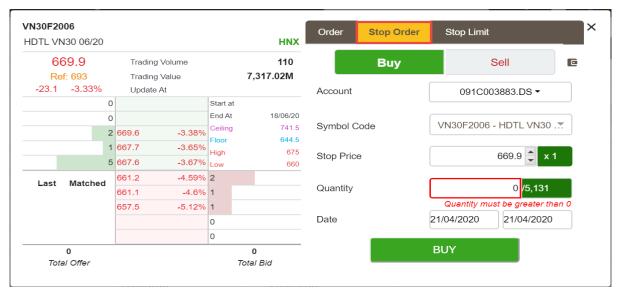
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Account tab

Click on PLACE ORDER to show the order form and then select Stop Order



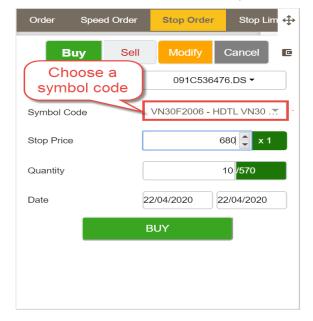
Instructions to place Stop Order: Stop Buy Order and Stop Sell Order

Buy Stop Order:

- The order is activated when the market price is greater or equal (>=) than the stop price
- The order is activated when pushing 1 buy market price order into the system. The matching rule is triggered according to the normal matching principal.

Sell Stop Order:

- The order is activated when the market price is smaller or equal (<=) than the stop price
- The order is activated when pushing 1 sell market price order into the system. The matching rule is triggered according to the normal matching principal.
- Step 1. Choose Buy or Sell to place orders
- Step 2: Choose a symbol code which customers want to use to place orders

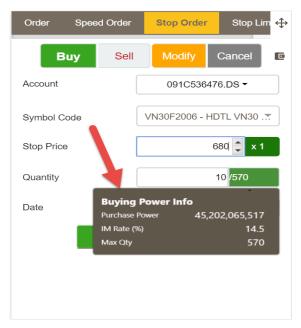


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Account information



Step 3: Enter the quantity

- o Fill in the number
- Using the recommendation box from the system



✓ Stop Price: is used to track/compare with the current price of the symbol code. Customers could enter the stop price Fill in the number or use the button to increase or decrease the price according to the price tick.

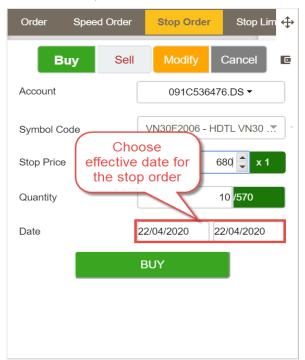


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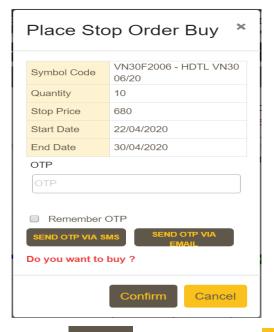


Step 4: Choose effective date for the stop order



Customers could pick an effective date for the stop order at the current time or in the future. During the effective date for the stop order, the order is automatically placed in successive days until the day the order is activated or its due.

Step 5: After filling out the information, choose BUY or SELL to show the confirmation form:



Step 6: Enter PIN/OTP and choose Confirm to place the order or Cancel to cancel the order being placed. If it succeeds, a notification message will appear:



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For illustration,



VN30F2006 has its current price at 669.9. An investor has placed a buy stop order with a stop price of 680. The system will track the price fluctuation of VN30F2006 and when VN30F2006's current price touches or exceeds 680, the system will automatically activate a MP buy order with 10 of VN30F2006s.



VN30F2006 has its current price at 669.9. An investor has placed a sell stop order with a stop price of 750. The system will track the price fluctuation of VN30F2006 and when VN30F2006's current price touches or smaller than 750, the system will automatically activate a MP sell order with 10 of VN30F2006s.

Stop Limit Order:

Stop Limit Order is an order that helps customers track the fluctuations of market price. Stop Limit Order can only be activated when the current price of the symbol code reach to the tracking price (Stop price), then Limit Order will be generated and push to the system the set quantity and price.

Customers could place Stop Limit Order on tabs such as: Trading, Chart, Board and Account tab

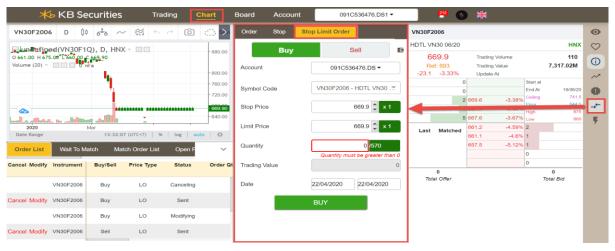
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Trading tab:



Chart tab:



Board tab



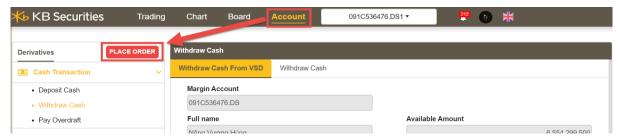


Back to table of contents

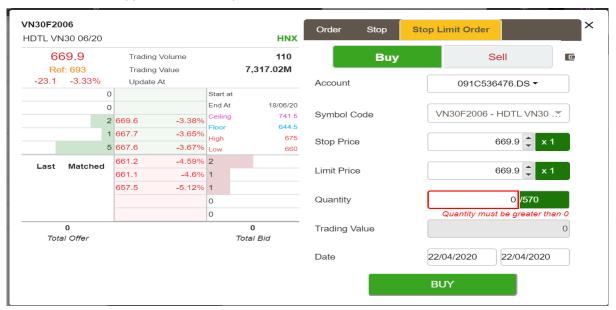
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♣ On Account tab: click on PLACE ORDER



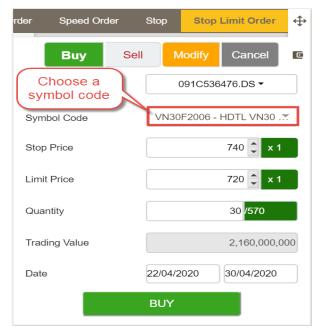
An Order form will appear: choose Stop Limit Order



Instructions to place Stop Limit Order:

Step 1. Choose BUY or SELL to place orders

Step 2. Choose a symbol code



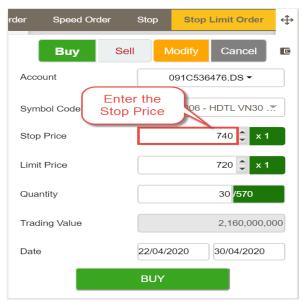
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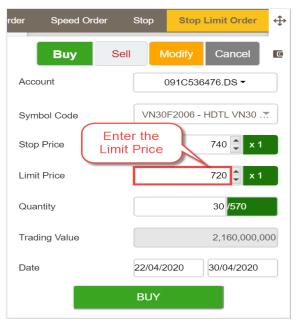
Step 3. Enter a Stop Price: is used to track/compare with the current price of the symbol code.

Customers could enter the stop price Fill in the number or use the button to increase or decrease the price according to the price tick.



Step 4. Enter a Limit Price: is used to place the order when the current price touches the stop price.

Customers could enter the stop price Fill in the number or use the button to increase or decrease the price according to the price tick.



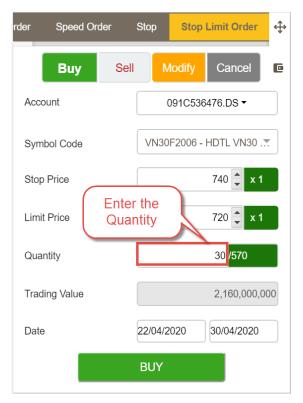
Step 5: Enter the quantity: account information appears (buying power, selling power,...). Enter the quantity Fill in the number or from the recommendation box from the system

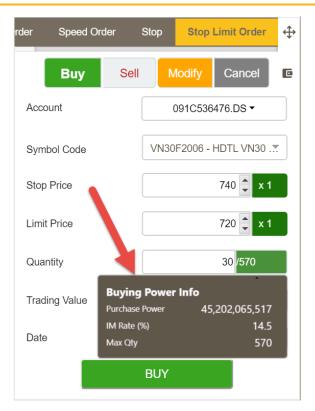
Quantity			30 /570			
1	2	3	4	5	6	7
8	9	10	15	20	25	30
35	40	45	50	75	100	150
200	250	300	350	400	450	500

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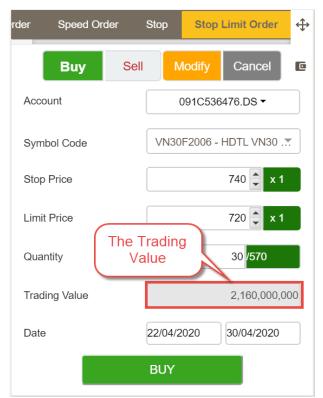
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Step 6: Trading Value: the total value of the order

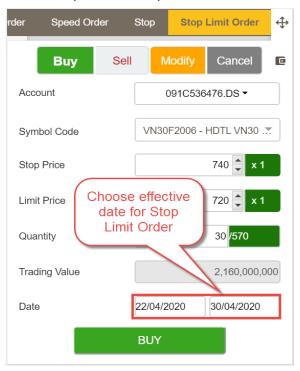


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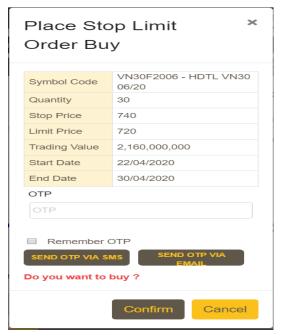
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Step 7: Choose effective date for Stop Limit Order: Customers could pick an effective date for the stop order at the current time or in the future. During the effective date for the stop order, the order is automatically placed in successive days until the day the order is activated or it's due.



Step 8: After filling out the information, choose BUY or SELL to show the confirmation form::



Step 9: Enter PIN/OTP and choose Confirm to place the order or Cancel to cancel the order being placed. If it succeeds, a notification message will appear:

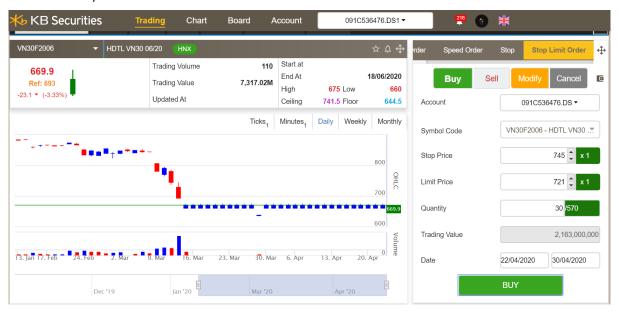


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For illustration,

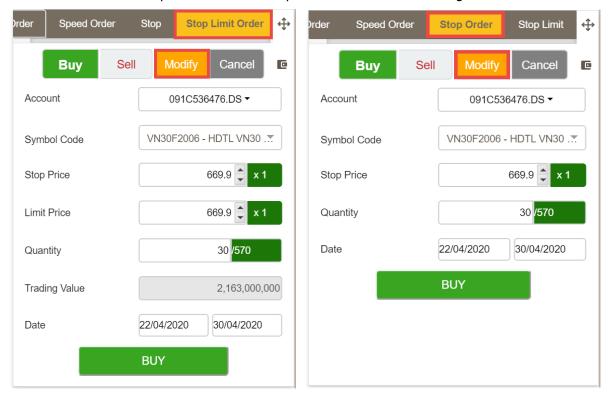


VN30F2006 has its current price at 669.9. An investor has placed a sell stop limit order with a stop price of 745. The system will track the price fluctuation of VN30F2006 and when VN30F2006's current price touches or exceeds 745, the system will automatically activate a sell stop limit order with 30 of VN30F2006s at a price of 721

3.2. Modify Order

Customers could modify Stop order and Stop Limit order Stop Order box and Stop Limit Order box on Trading tab or Stop Order History on Trading tab and Chart tab

- Order form: Stop Order form and Stop Limit Order form on Trading tab



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Or on Stop Order History of Trading tab

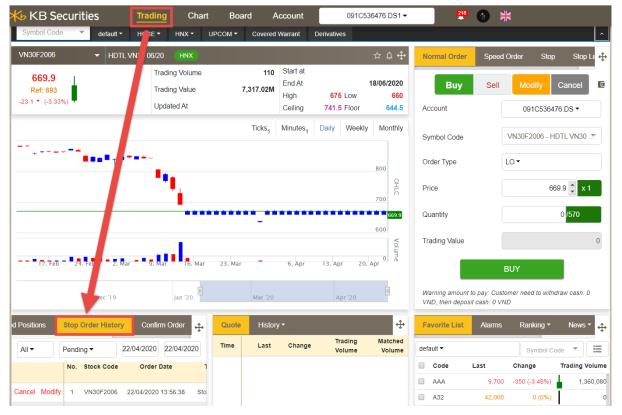
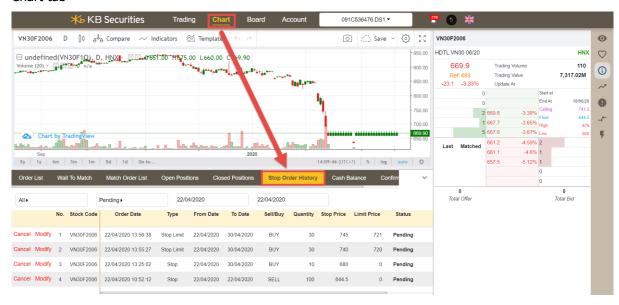


Chart tab

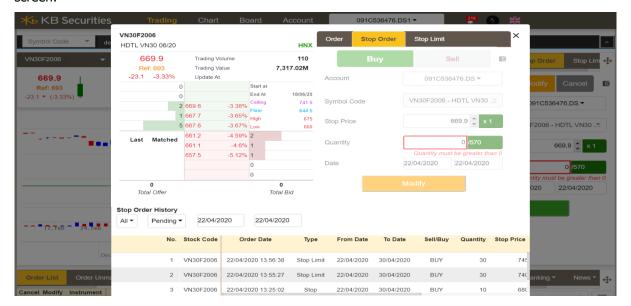


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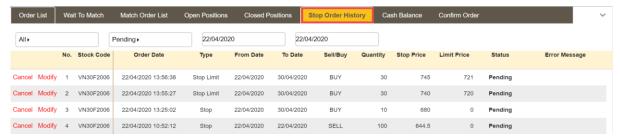
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Click Modify to show the editing screen for Stop order and Stop Limit order, choose an order from the screen:



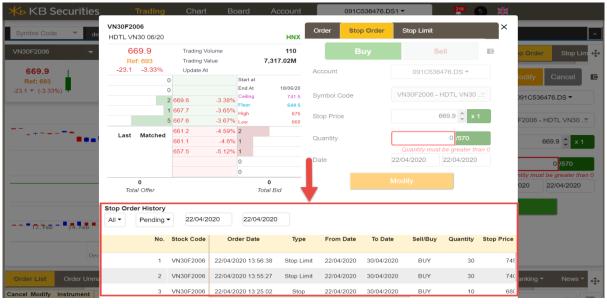
Or choose an order wanted to be modified from the Stop Order History



Instructions to modify Stop order and Stop Limit order

Step 1: Choose an order to modify

> On the Stop Order And Stop Limit Order on Trading tab, click Modify to show the editing screen:

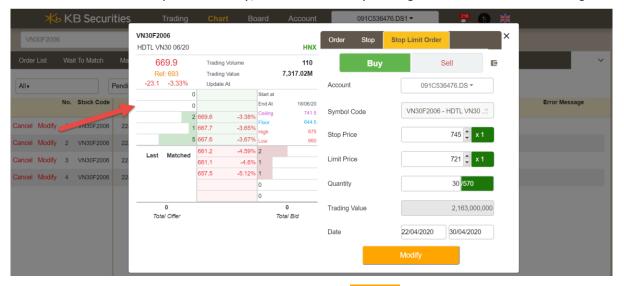


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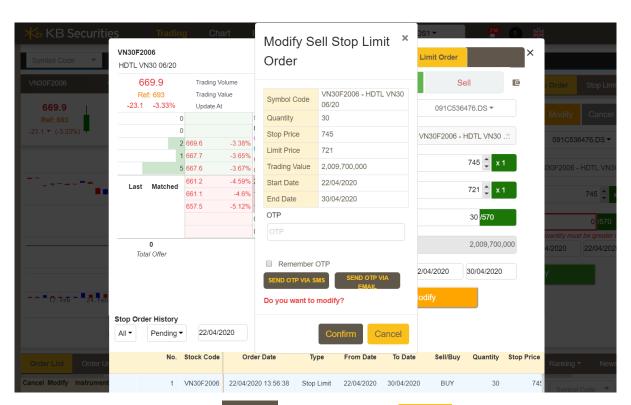
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> Or on the Stop Order History, choose an order by clicking on Modify to show the editing screen:



Step 2. Adjust information about price, quantity and click Modify to show the confirmation form:



Step 3. Enter PIN/OTP and choose Confirm to edit the order or Cancel to cancel the order being modified. If it succeeds, a notification message will appear:



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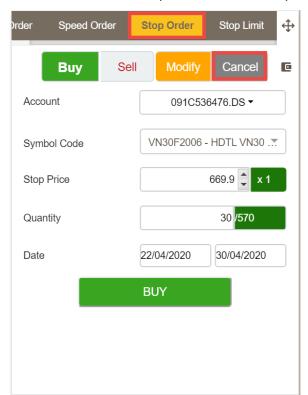
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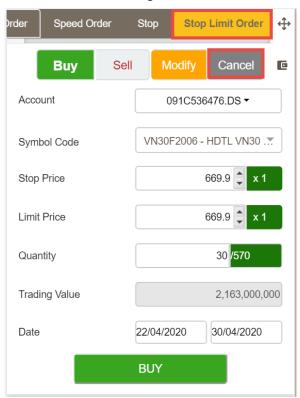


3.3. Cancel Stop Order and Stop Limit Order

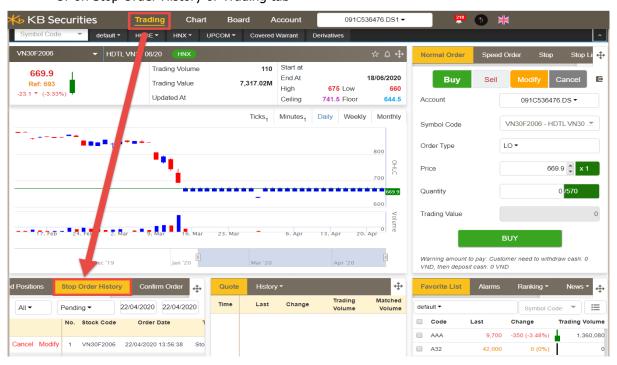
Customers could cancel Stop order and Stop Limit order on Stop Order box and Stop Limit Order box on Trading tab or Stop Order History on Trading tab and Chart tab

- Order form: Stop Order form and Stop Limit Order form on Trading tab:





Or on Stop Order History of Trading tab

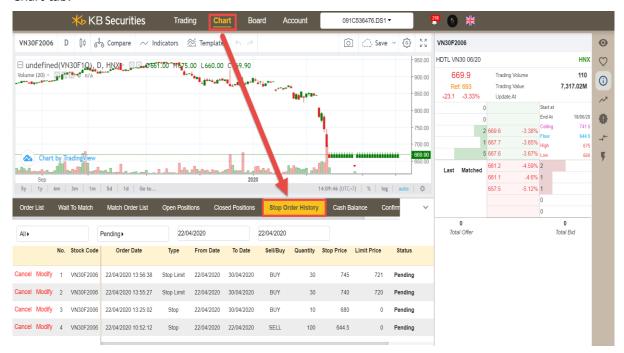


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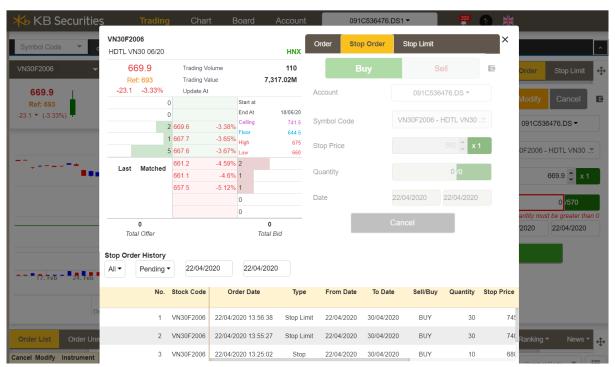
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Chart tab:



- Click Cancel to show the canceling screen for Stop order and Stop Limit order, choose an order from the screen:



Or on the Stop Order History, choose Cancel

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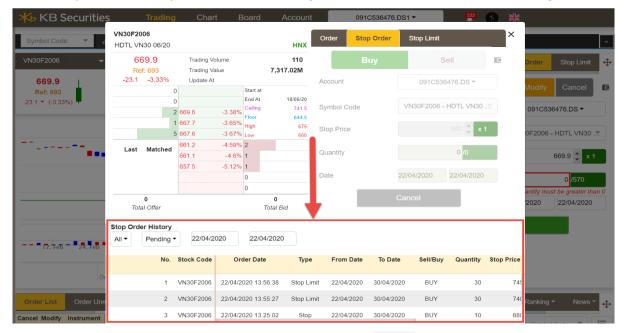
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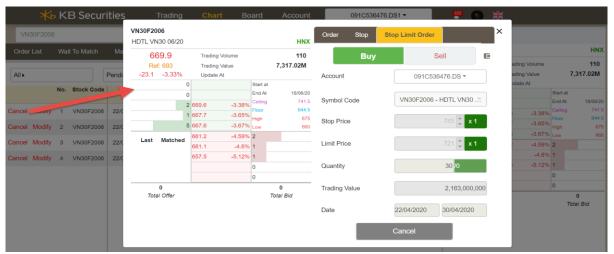
Instructions to cancel Stop order and Stop Limit order:

Step 1: Choose an order to cancel

On the Stop Order and Stop Limit Order on Trading tab, click Cancel to show the canceling screen:



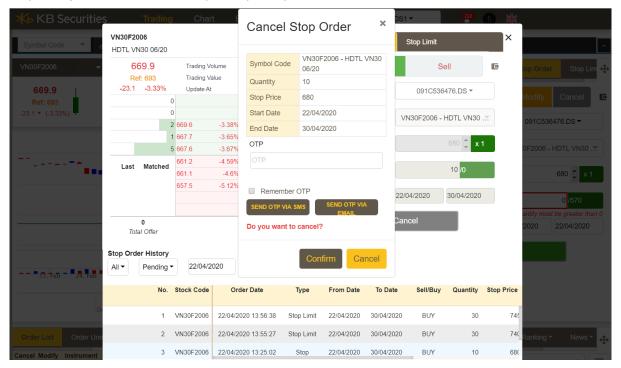
Or on the Stop Order History, choose an order by clicking on Cancel to show the canceling screen



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Step 2. Adjust information about price, quantity and click Cancel to show the confirmation form:



Step 3. Enter PIN/OTP and choose Confirm to cancel the order or Cancel to cancel the order being canceled. If it succeeds, a notification message will appear:



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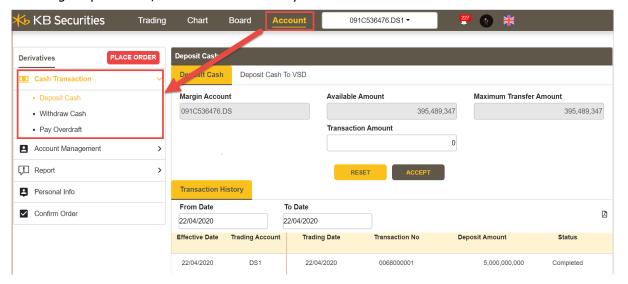
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V. Other functions (Account)

1. Cash Transaction

Including: Deposit Cash, Withdraw Cash and Pay Overdraft

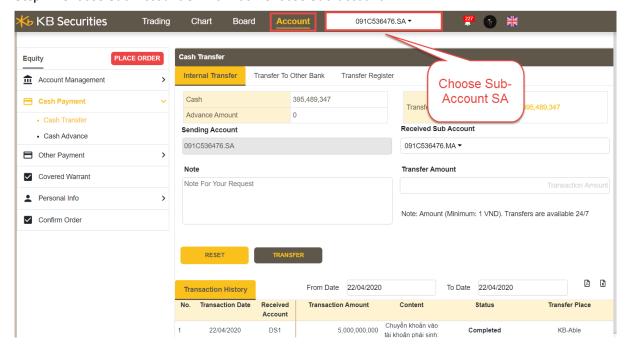


1.1. Deposit Cash

Deposit Cash into the KBSV Derivative Account

Customers are able to deposit cash into the KBSV derivatives account from the equity account followed in 2 ways

Way 1: Transfer Cash from Sub-Account SA to Sub-Account DS via transaction **Internal Transfer** Step 1: Choose Sub-Account SA from box Choose Sub-account.

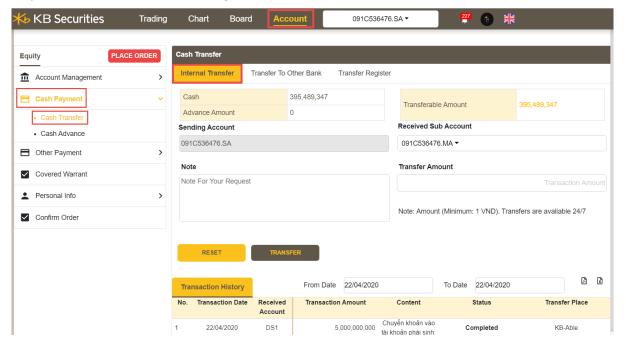


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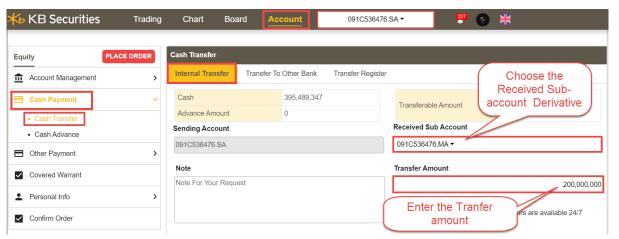
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Step 2: Tab Account, Click Cash Payment/Cash Transfer/ Internal Transfer



Step 3: Select the Received Sub Account as the derivatives account and enter the Transfer Amount with a note



Step 4: Click on TRANSFER to complete the transaction or RESET to redo. A successful transaction will show a message:



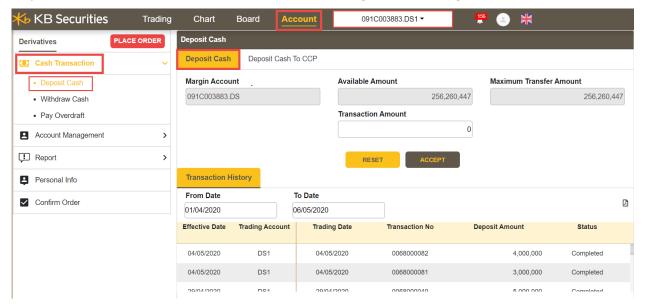
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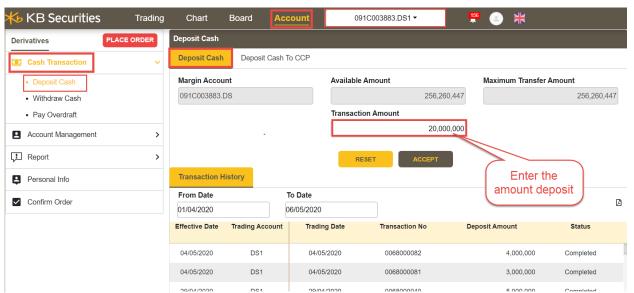


Way 2: Deposit cash into the Derivative account via Cash Transaction at Tab Account

Step 1: The tab Account, Choose Cash Transaction/ Deposit Cash/Deposit Cash



Step 2: Enter the amount that customers want to deposit in Transaction Amount



Step 3: Click ACCEPT to perform the transaction or RESET to redo. A successful transaction will show a message:

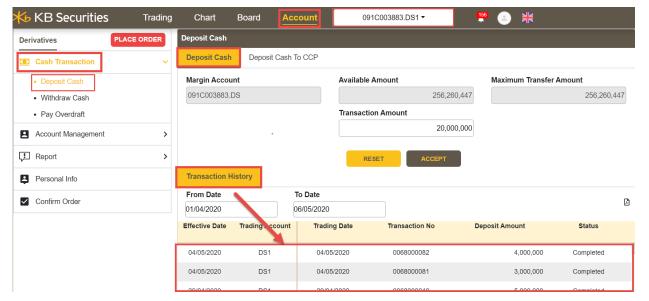


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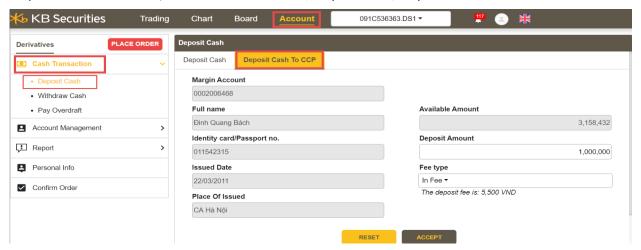


Customers could search for transaction history at **Transaction History** tab below

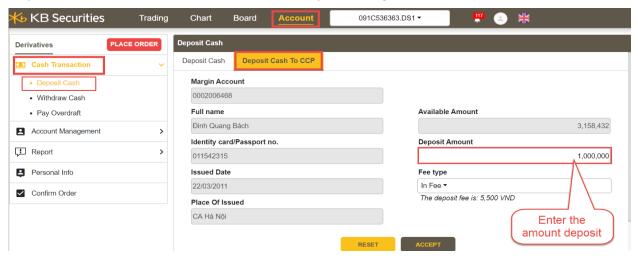


Deposit Cash to CCP

Customers are able to deposit cash collateral from customers' derivatives accounts followed by these steps: Step 1. From Account tab, select Cash Transaction/ Deposit Cash/ Deposit Cash Collateral



Step 2: Enter the amount that customers want to deposit in **Deposit Cash to CCP**



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Step 3: Click ACCEPT and enter PIN/OTP to perform the transaction or RESET to redo. A successful transaction will show a message



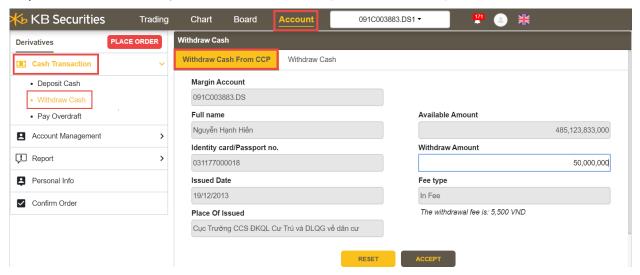
Customers could search for transaction history at Transaction History tab below

1.2. Withdraw Cash

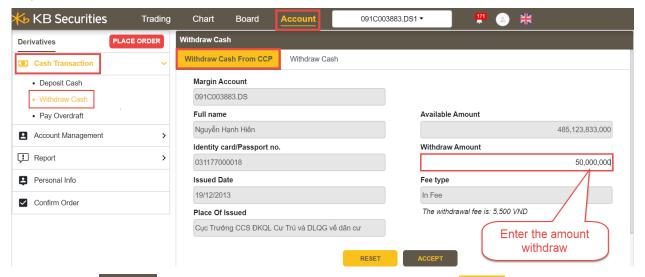
❖ Withdraw Cash From CCP

Customers are able to withdraw cash collateral from their equity account followed by these steps:

Step 1. From Account tab, select Cash Transaction/ Withdraw Cash/ Withdraw Cash Collateral



Step 2: Enter the amount that customers want to withdraw in Withdraw Cash



Step 3: Select ACCEPT and enter PIN/OTP to perform the transaction or RESET to redo. A successful transaction will show a message

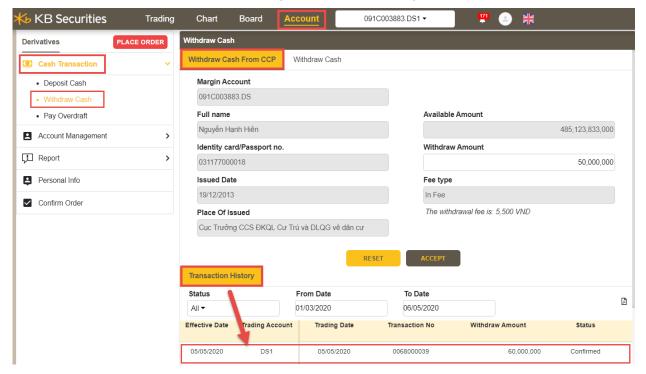


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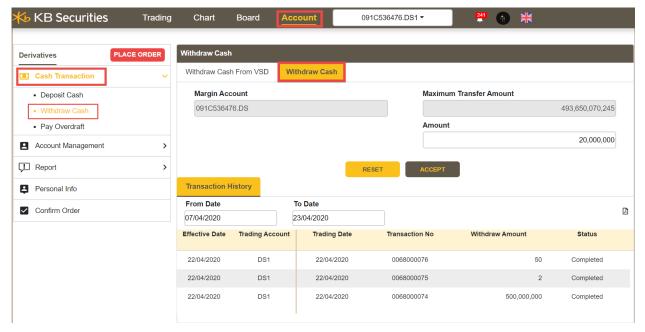
Customers could search for transaction history at Transaction History tab below



Withdraw Cash

Customers could withdraw cash from their derivatives account followed by these steps:

Step 1. From Account tab, select Cash Transaction/ Withdraw Cash/ Withdraw Cash

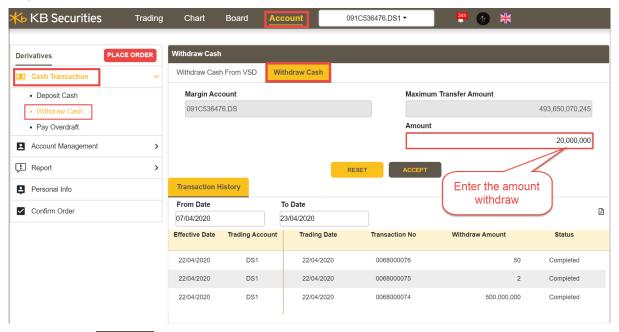


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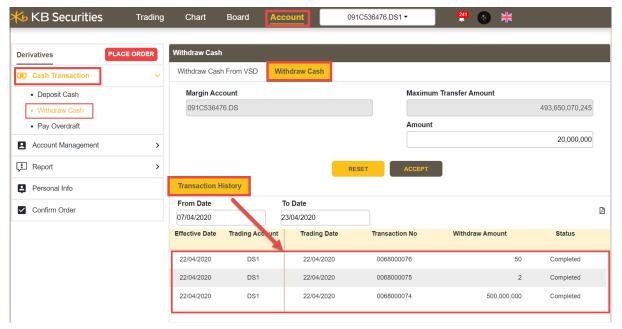
Step 2: Enter the Amount to withdraw in Amount



Step 3: Select ACCEPT and enter PIN/OTP to perform the transaction or RESET to redo. A successful transaction will show a message



Customers could search for transaction history at Transaction History tab below



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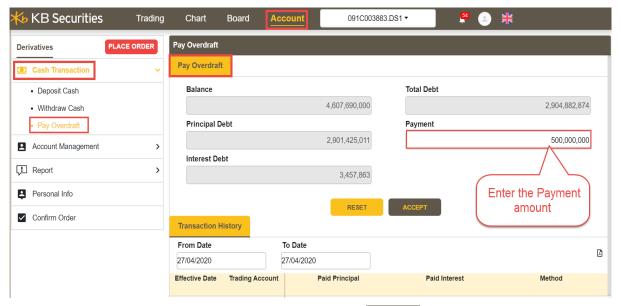
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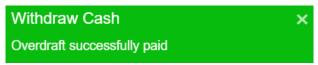
1.3. Pay Overdraft

Customers are able to pay overdraft followed by these steps:

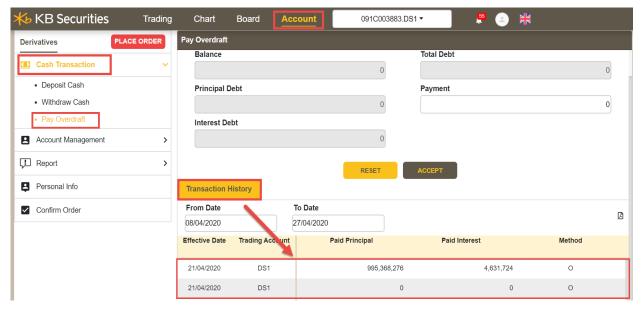
Step 1. From Account tab, select Cash Transaction/ Pay Overdraft



Step 2. Enter the Payment amount to withdraw and select ACCEPT and enter PIN/OTP to perform the transaction or RESET to redo. A successful transaction will show a message



Customers could search for transaction history at Transaction History tab below



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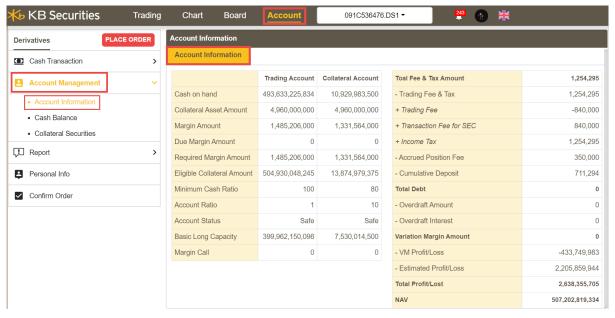
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2. Account Management

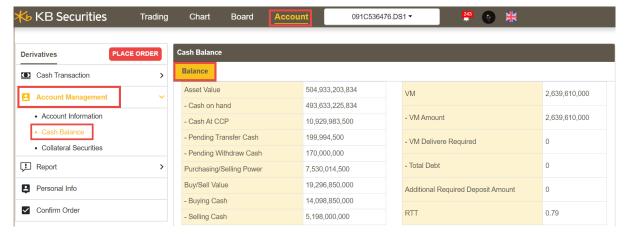
2.1. Account Information

Customers are able to query **Account Information**: in tab **Account/ Account Management/Account Information**.



2.2. Cash Balance

Query the information cash Balance in tab Account/ Account Management/ Cash Balance



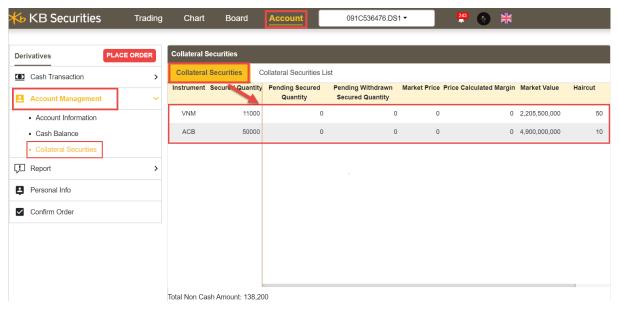
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2.3. Collateral Sercurities

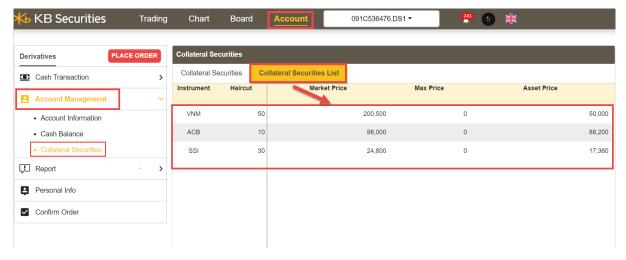
- The **Collateral Sercurites** screen: allows customers to look up the balance of collateral securities as the collateral

Query the information about **Collateral Securities** at **Account Management/ Collateral Securities**



- Collateral Securities List screen: Query screen of collateral securities list.

Query the information about the Collateral Securities List at Account/ Account Management / Collateral Securities List



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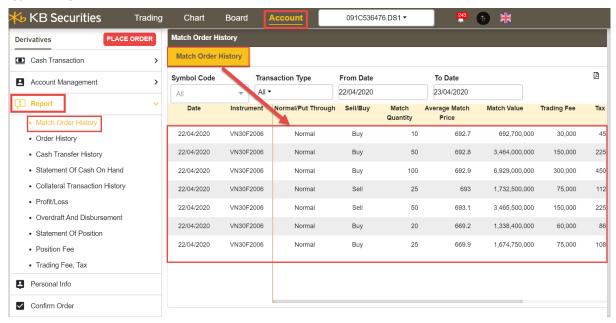


3. Report

Tab of **Report** includes: Match Order History; Order History; Cash Transfer History; Statement Of Cash On Hand; Collateral Transaction History; Profit/Loss; Overdraft And Disbursement; Statement Of Position; Position Fee; Trading Fee, Tax: Customers can look up the transaction information of account at tab report.

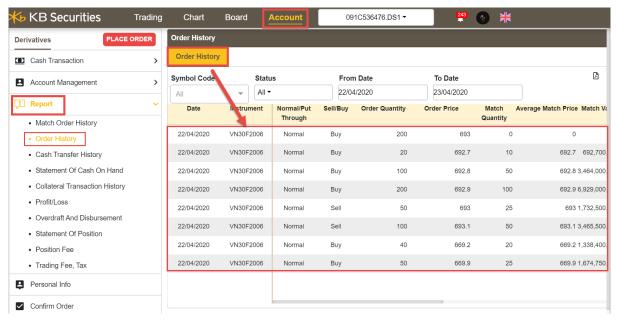
3.1. Match Order History:

Customers can look up the information of matching orders by searching conditions: duration, by code or type of Buy/ Sell order



3.2. Order History:

Customers can look up order history information by searching condition: period of time, code or type of Buy/ Sell order



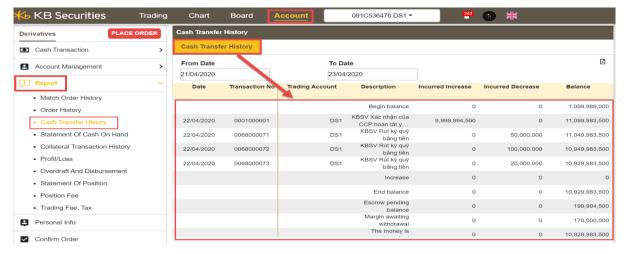
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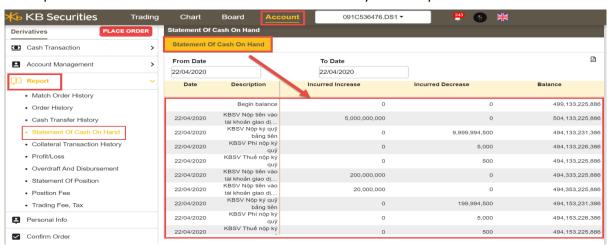
3.3. Cash Transfer History:

Customers can look up information of depositing or withdrawing on Margin account (CCP) by the time period:



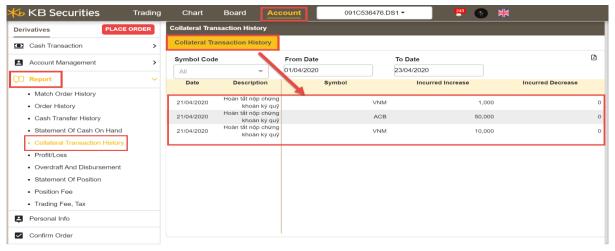
3.4. Statement Cash On Hand:

Look up the Cash Transaction's statement at KBSV at KBSV by the time period:



3.5. Collateral Transaction History:

Customers can look up the transaction history by symbol code or by time:



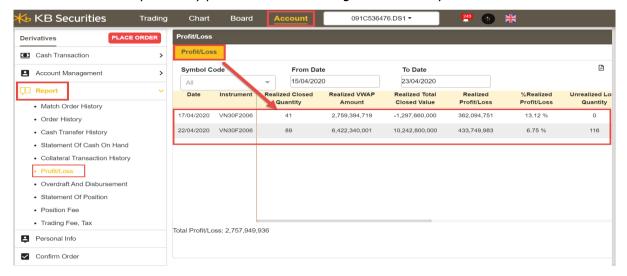
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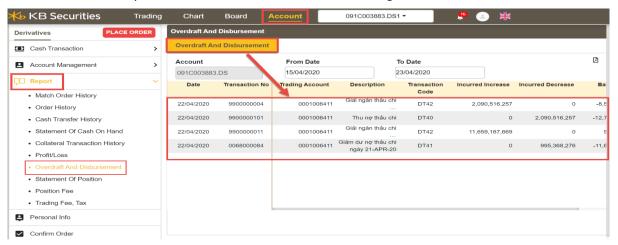
3.6. Profit/Loss:

Customers can look up the daily profit and loss according to derivative symbol code or time:



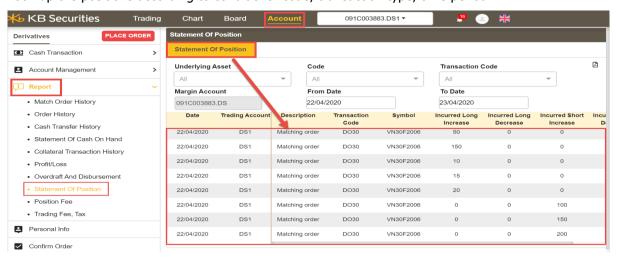
3.7. Overdraft And Disbursement:

Customers can look up the overdraft and Disbursement according to account or time:



3.8. Statement Of Position:

Look up the positions according to conditions: code, transaction type, time period:



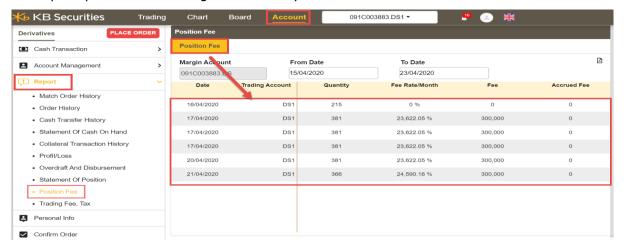
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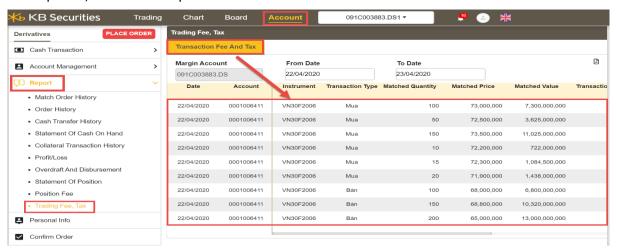
3.9. Position Fee:

Look up the position held overnight and the daily fee from time to time



3.10. Trading Fee, Tax:

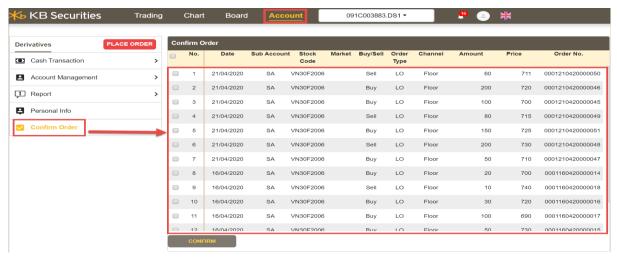
Look up Fees, Tax over time period



4. Confirm Order

Customers can confirm orders on Tab: Trading; Chart and Account

On the Account tab: select Confirm Order

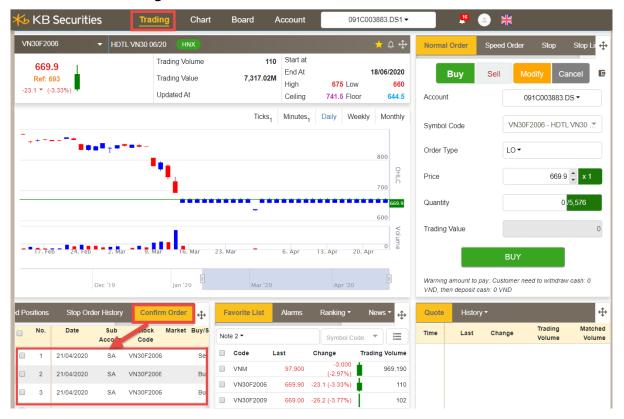


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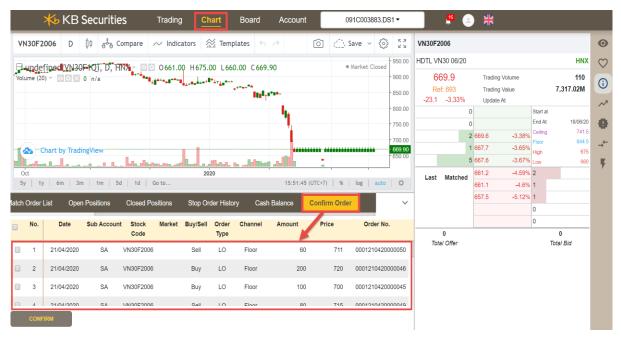
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On the Trading tab:



On the Chart tab:



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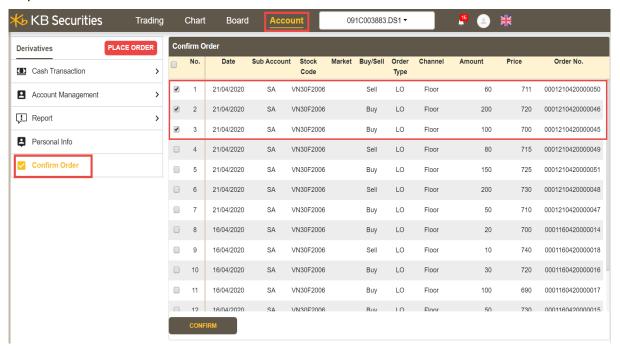
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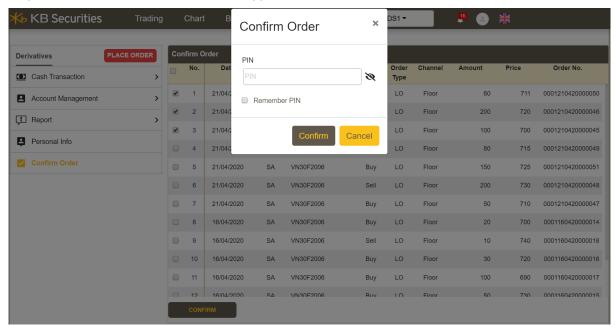
❖ Instruction to Confirm Order:

Step 1: Find the **Order Confirmation** box

Step 2: Choose the order to confirm



Step 3: Click the button CONFIRM that appears screen to enter PIN / OTP code:



Step 4: Enter PIN/OTP and click Confirm to complete order confirmation or Cancel return to the order confirmation screen. Successful order confirmation appears:



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