

RISKS RELATED TO ONLINE TRANSACTIONS

The Customer acknowledges that the use of Online Transaction Services and/or conducting Online Transactions, and carrying out transactions via electronic methods, always carries risks due to device errors, the System of KBSV, or those caused by other third parties. KBSV has fully warned and advised the Customer about these risks, including but not limited to:

- When transmitted over the internet, transaction orders may be delayed, suspended, interrupted, or have data errors;
- Network transmission may experience issues, causing the Customer's order to fail to reach the KBSV System;
- The Customer's login information may be stolen; the Customer may lose the device used to receive dynamic passwords;
- Customer identification may be inaccurate, and security errors may occur;
- Market prices and other securities information may be erroneous or inaccurate;
- Telecommunication networks used to place orders via phone, retrieve transaction information, or receive notifications may experience failures, overloads, or network congestion, preventing the customer from executing transactions or receiving requested information;
- The System (including hardware and software) of KBSV and related third-party systems or services provided via the System may experience interruptions, freezes, delays, errors, malfunctions, or virus infections;
- Transactions may be delayed, corrupted, disrupted, missed, or malfunction due to maintenance activities on the System;
- Electronic protection measures, including filtering or anti-virus programs, may fail or encounter issues.

DISCLAIMER

KBSV shall not be liable for any errors, damages, or losses incurred by the Customer, whether directly or indirectly, arising from any of the following events:

- The Customer provides delayed, incomplete, or inaccurate information to KBSV, including but not limited to information about buy orders, sell orders, security names, security codes, quantities, prices, conditions, and times of securities (if any), and other related information, leading to the Customer's transaction being unable to be processed or executed incorrectly;
- Errors by any third party, including KBSV's partners, in providing online/phone transaction services;
- Errors in the System or any technical means related to the online/phone trading system, including cases where the system rejects passwords or online/phone transactions for any reason;
- KBSV's delay or inability to fulfill its responsibilities under the terms and conditions of this service due to machinery malfunctions, data processing issues, telecommunications information, natural disasters, sudden spikes in orders, changes in laws or regulations of the Stock Exchange, decisions by competent authorities, or any event beyond KBSV's control, or as a result of fraud, falsification, and/or concealment of information by the Customer or any third-party partner;
- The use of the Online Trading Service and/or the performance of Online Transactions, or access to information provided by the Online Trading Service, by individuals authorized by the Customer;
- The Customer's loss or exposure of Access Names, Login Passwords, Transaction Passwords, Electronic Signatures/Digital Signatures/Online Signatures, and/or any other identification factors provided by KBSV, leading to third parties using these details to access and use the Online Trading Service and/or perform Online Transactions or access information provided by the Online Trading Service;