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# Retailing

## 27% MoM rebound in May consumer goods & services

## Sales of consumer goods & services recover in May

— May retail sales of consumer goods & services jumped by 27% MoM but were down 5% YoY according to data from the General Statistics Office. May was the first full month after the nationwide lockdown ended over the April 30–May 1 holidays and recovery was seen for both shopping and consumer goods. Travel services saw the sharpest pick up and were nine times the level seen in April at VND450 billion but were still down 88% YoY. Retail sales were the only area of positive YoY growth and posted a 2% increase to VND311 trillion. For the first five months of the year, total retail sales & services were down 4% YoY to VND1,914 trillion. Of this, retail sales of goods were the one bright spot in the year–to–date data and rose by 1% YoY between January and May to VND1,547 trillion. Data was supported by supermarkets that stayed open to provide essential goods and the consumer shift to E–commerce platforms during the lockdown, as well as the government's successful campaign to maintain stable pricing and avoid price gouging during the shutdown. The reopening of shopping malls also contributed from May.

## Vietnam's E-commerce platforms Tiki and Sendo agree to mega merger deal

— JD.com-backed *Tiki* and Softbank Ventures Asia-backed *Sendo* agreed to an all-stock merger deal according to *DealStreetAsia* that will combine *Sendo*'s rural-centric strategy with *Tiki*'s strength in urban markets. This merger will likely shake up the highly competitive E-commerce market as *Tiki* is ranked second in terms of web visits and mobile apps, while *Sendo* is ranked fourth in web visits and mobile apps as of 1Q. *Lazada* (backed by Alibaba) and *Shopee* (backed by Singaporean tech giant SEA Group) round out the top four E-commerce platforms in Vietnam. The combination will likely help both platforms to secure market leadership in the fiercely-competitive E-commerce market and support fund raising in the future after both suffered sizable losses in the past years. The *e-Conomy Southeast Asia 2019* report by Google, Temasek Holdings and Bain & Company estimated Vietnam's E-commerce market will grow to USD23 billion by 2025E.

## Online shopping continues to accelerate in post pandemic Vietnam

— E-commerce and online shopping platforms played an important role in compensating for slower retail sales in the traditional channels during the lockdown. This trend continues as the slow recovery in in-store foot traffic to pre-lockdown levels sees many retailers expanding online services to groceries, such as 'Tikingon' by *Tiki* or 'shopping on behalf of customers' model by *Mobileworld*. *Grab* has also activated a new platform 'GrabMart' to serve customers' shopping needs while staying at home. The growing influence of E-commerce emphasizes once again the importance of an online platform and strategy for any of Vietnam's leading retailers.

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#### **Investment Ratings for Stocks**

(based on expectations for absolute price gains over the next 6 months)

Buy:	Hold:	Sell:
+15% or more	+15% to -15%	-15% or more

## **Investment Ratings for Sectors**

(based on expectations for absolute price gains over the next 6 months)

Positive: Neutral: Negative:
Outperform the market Perform in line with the market Underperform the market

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